

OFFICE OF : CHIEF ELECTORAL OFFICER UTTARAKHAND

Bishwakarma Bhawan 1st Floor Secretariate Campus, 04-Shubhash Road, Dehradun- 248001

Email ID = ceo_uttaranchal@eci.gov.in
election09@gmail.com

PHONE NO. 0135-2713760 & 2713551
0135-2713552 & 7137724

No. 3455 IXXV – 31/2022

Dehradun,

Dated // July, 2022

“Notice Invitation to Bid for Production and Supply of Security Hologram for PVC Elector’s Photo Identity Cards (EPIC)” Schedule for e-Tender.

1.	Name of the Work	“Production & Supply of holograms for PVC Elector’s Photo Identity Cards (EPIC)” with all other security features as per ECI guidelines.
2.	Mode of Bid submission	Online e-Tender https://uktenders.gov.in
3.	Tender Fee & Bid Security	A. Tender fee Rs. 1000/- (Rupees one thousand only) B. Bid Security Rs. 24,000/- (Rupees Twenty Four only)
4.	Date of publication of Tender on website	12.07.2022
5.	Date & Time for Pre-bid Meeting	19.07.2022 at 11:30 AM Meeting through Google meet. Video call link: https://meet.google.com/sud-ctxy-uuh
6.	Pre-bid Query Submission	On or before 19.07.2022
7.	Online Bid Submission Date	A. Start date 22.07.2022 at 02:00 PM B. Last Date 29.07.2022 at 3.00 PM
8.	Last Date & Time of submission of Sealed envelope Containing: - A. Tender fee in form of Demand Draft or Bankers Cheque (in favor of Chief Electoral Officer Uttarakhand) (Non-Refundable Hard Copy) B. Bid Security in form of Demand Draft or Bankers Cheque or Bank Guarantee (in favor of Chief Electoral Officer Uttarakhand) any Nationalized / Schedule Bank (Hard Copy) C. Affidavit (Notarized) in Rs. 100.00 Non-Judicial Stamp Paper (Original Hard Copy) D. 30 Sample of Hologram as per	29.07.2022 at 03:00 PM

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	<p>specification perceived by ECI (Original Hard Copy only)</p> <p>E. Sealed Envelope Submitting Through Speed Post or Courier or By hand.</p> <p>To Chief Electoral Officer, Uttarakhand, Govt. of Uttarakhand, 04, Subhash Road, Secretariat Compound, Vishwakarma Bhawan, 1st Floor, Dehradun-PIN Code-248001 bearing "Production & Supply of holograms for PVC Elector's Photo Identity Cards (EPIC)"</p>	
9.	Date & Time of Technical Bid opening	29.07.2022 at 04:00 PM
10.	Date & Time of Financial Bid opening	After evaluation of Technical Bids as per direction of CEO Uttarakhand.
11.	Bid Submission address	O/O Chief Electoral Officer, Uttarakhand, 04, Subhash Road, Secretariat Compound, 1st Floor, Vishwakarma Bhawan, Dehradun-PIN Code-248001
12.	Help line No.	Phone No. 0135-2713551, 2713552, 2713724, e-mail- election09@gmail.com

Note: Only e-tender will be accepted.

Further details are available on e-procurement portal (<https://www.uktenders.gov.in>) & departmental website (<https://ceo.uk.gov.in/>).

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Chief Electoral Officer
O/o The Chief Electoral Officer, Uttarakhand,
04, Subhash Road, Secretariat Compound
Vishwakarma Bhawan, 1st Floor,
Dehradun-PIN Code-248001

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Chief Electoral Officer, Uttarakhand.

Bid Document For Rate Contract
[Single Stage Two Envelope (Two Parts)]
Through e-Procurement Method
" Production and Supply of
Holograms for PVC Electors
Photo Identity Cards (EPIC)"

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Section I
Part I (Invitation to Bid)

Office of the Chief Electoral Officer, Election Department, Govt. of

Uttarakhand

04, Subhash Road, Secretariat Compound, Vishwakarma Bhawan, 1st Floor, Dehradun(Uttarakhand)-PIN Code-248001

NIB No:

Date: .2022

Sealed Single Stage two-envelopes unconditional online Bids are invited on e-Proc website/portal for Production and Supply of Security Hologram for PVC EPIC as under: -

S. No.	Name of Article	Specifications	Quantity Per annum	Estimated Procurement in 3 years	Price of Bidding Document	Amount of Bid Security /EMD	Validating Period of Bid	Place of Delivery
1.	'Production & Supply of holograms for PVC Elector's Photo Identity Cards (EPIC)'	As mentioned in the bid/ECI guidelines	3.50 Lacs units (Approx.)	10.50 Lacs Units (approx..)	Rs.1000/-	Rs.24,000 (Twenty-four Thousand)	180 Days	Office of Chief Electoral Officer uttarakhand

1. Price and/or purchase preference as per Instructions to Bidders shall be admissible in the evaluation and award of Contract.
2. The bid is for a Rate Contract for short-listing of suppliers for the abovementioned items.
3. The Bidders may enclose the specifications, catalogue, and other product characteristics offered. They shall also include details on their backup services offered, warranties, etc.
4. The complete Bidding Document, evaluation and qualification criteria and procedure, Bidding forms, designs, specifications, delivery schedule, etc. can be seen and downloaded from the website e-procurement portal (<https://www.uktenders.gov.in>) & departmental website <https://ceo.uk.gov.in/>).
5. Bids, duly signed on all pages (as mentioned in the bid document) and serially numbered, should be submitted electronically on <https://www.uktenders.gov.in> & departmental website <https://ceo.uk.gov.in/> by following the electronic Bid submission procedure as specified on the portal.

The Bid Document Fee and Bid Security in the form of Demand Draft or Banker's cheque or Bank Guarantee shall be submitted personally or by post in sealed envelopes as per scheduled to

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the Office of the Chief Electoral Officer, Uttarakhand, Govt. of Uttarakhand, 04, Subhash Road, Secretariat Compound, Vishwakarma Bhawan, 1st Floor, Dehradun-PIN Code-248001 bearing "Production & Supply of holograms for PVC Elector's Photo Identity Cards (EPIC)"

7. Bid Document Fee in form of Demand draft/Bankers cheque & EMD in form of Demand draft/ Bankers cheque/ Bank guarantee should be in favor of "Chief Electoral Officer, Uttarakhand payable at "Dehradun" of any scheduled bank.

8. Bids received after the specified time and date shall not be accepted. Off-line bids shall not be entertained.

9. Bids have been invited electronically, the procedure for submission of Bids, shall be as provided on the State e-Procurement Portal <https://www.uktenders.gov.in>

10. The Bid Document Fee (in the form of Demand Draft or Banker's cheque), EMD (in the form of Demand Draft/ Banker's cheque or Bank Guarantee), Affidavit regarding non-blacklist of the firm on non-judicial stamp paper of Rs. 100.00 (duly notarized), 30 sample Hologram as per specification & mentioned in the BID document, shall be submitted by Speed Post or by Courier or By hand (Physically) in sealed envelopes To the Chief Electoral Officer, Uttarakhand, Govt. of Uttarakhand, 04, Subhash Road, Secretariat Compound , Vishwakarma Bhawan, 1st Floor, ,Dehradun-PIN Code-248001 bearing "Tender Fee , EMD, Affidavit, Samples etc. for Bid of "Production & Supply of holograms for PVC Elector's Photo Identity Cards (EPIC)" as per schedule.

11. The procuring Entity is not bound to accept the lowest Bid and may reject any or all Bids without assigning any reason thereof.

12. The Bidders shall have to submit/uplad a valid 'GST' registration and 'GST' return of last year and the 'PAN' issued by the Income Tax Department.

13. The vendor is expected to understand the directions issued by the ECI vide its letters No.-23/EPIC Security/2021- ERS Dated 18.01.2022 and Letter No. 23/EPIC Security/2021- ERS Dated 19.05.2022 and instructions issued from time to time by ECI.

14. To participate in the online bidding process, bidders must procure a Digital Signature Certificate (Type III) as per Information Technology Act-2000 to digitally sign their electronic bids. Bidders can procure the same from any OCA approved certifying agency, i.e. TCS, Safe crypt, Ncode etc. Bidders who already have a valid Digital Signature Certificate (DSC) need not procure a new DSC.

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Chief Electoral Officer
O/o The Chief Electoral Officer, Uttarakhand,
04, Subhash Road, Secretariat Compound
Vishwakarma Bhawan, 1st Floor,
Dehradun-PIN Code-248001

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Part II (Introduction)

In an effort to prevent electoral fraud, EPICs or Elector's Photo Identity Card were introduced by the Election Commission of India in the year 1993.

ECI has decided that the agency for production and supply of hologram will be shortlisted with CEO and the award of contract, execution of contract, issuance of procurement orders and sanction of payments will be managed by CEO office of the UTs.

This Bid document is therefore intended to invite bids from reputed and reliable companies/Firm for undertaking the work of manufacturing and supply of Hologram for hot stamping on EPIC cards.

It will be imperative for each Bidder(s) to familiarize itself/themselves with the prevailing legal situations for the executing of contract. This Department shall not entertain any request for clarification from the Bidder regarding such legal aspects of submission of the Bids.

It will be the responsibility of the Bidder that all factors have been investigated and considered while submitting the Bids, and no claim whatsoever including those of financial adjustments to the contract awarded under this tender will be entertained. Neither any time extension nor financial adjustments arising thereof shall be permitted on account of failure by the Bidder to appraise themselves.

The Bidder shall be deemed to have satisfied itself fully before Bidding as to the correctness and sufficiency of its Bids for the contract and price quoted in the Bid to cover all obligations under this Tender.

It must be clearly understood that the Terms & Conditions and specifications are intended to be strictly enforced along with ECI guide lines in the subject matter. No escalation of cost in the Tender by the Bidder will be permitted throughout the period of contract or throughout the period of completion of the contract whichever is later on account of any reasons whatsoever, but the benefit of price fall due to any reason shall be passed on.

The Bidder should be fully and completely responsible to concerning Procurement entity for all the deliveries and deliverables within the stipulated timelines.

The Procurement entity reserves right to cancel part or complete bids without giving any reason thereof, which shall be accepted by all bidders.

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Section II PART-I: GENERAL

Instructions to Bidders

1. Definitions	<p>(a) "EPIC card" Electoral Photo Identity Card or voter ID card required at the Time of casting vote.</p> <p>(b) "Bid" means the Financial Proposal consisting of documents as Stipulated in this Bid Document.</p> <p>(c) "Bidder" means any entity that may provide or provides the Services to The Purchaser under the Contract.</p> <p>(d) "Instructions to Bidders" (Section II of the Bid Document) means the document which provides interested Bidders with all information required to prepare their bids. This document also details out the eligibility criteria and process for the selection of the suppliers.</p> <p>(e) e-Procurement Portal means the State e-Procurement Portal, https://www.uktenders.gov.in which facilitates all the State Administration. Organizations to publish their Tender Enquiries, Corrigendum and Award of Contract details and facilitate e-tendering.</p> <p>(f) "Service Provider" means the Bidder/s that has been selected by the Purchaser for execution of the services.</p> <p>(g) Bid inviting agency means Chief Electoral Officer (CEO), Uttarakhand, which is inviting bid and finalizing agency.</p> <p>(h) "Purchaser/procuring entity" means, "Chief Electoral Officer (CEO), Uttarakhand" (CEO) with which the selected Bidder signs the Contract for the Services and will provide services to the same.</p> <p>(i) "Scope of Work" (SoW) explains the objectives, scope of work, activities, tasks to be performed and the respective responsibilities of the Purchaser and the Service Provider. It also includes the Service Level Agreement (SLA). A complete elaboration is available in Section III of this Bid Document.</p> <p>(j) "Standard Contract" means the Annexure-III of the RFP which provides the standard contract agreement to be signed between the Purchaser and the selected Service Provider.</p> <p>(k) "Confidential Information" means any information disclosed to or by any Party to this Contract and includes any information in relation to the Parties, a third party including any such information that</p>
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	<p>may come to the knowledge of the Parties hereto/Bidder's team by virtue of this Contract that is by its nature confidential or by the circumstances in which it is disclosed confidential and/or is designated by the disclosing Party as confidential or identified in terms connoting its confidentiality, but does not include information which is or becomes public knowledge other than by a breach of this Contract</p> <p>Please note that all those terms which have not been explicitly defined in this document have the same meaning as in Uttarakhand Procurement Rule and other instructions issued by state Government time to time.</p>
<p>2. Procedure for Submission of online Bids on e-Tender Portal</p>	<p>(a) The bidders are required to submit soft copies of their bids electronically on the state procurement Portal, using valid Digital Signature Certificate. The instructions given below are meant to assist the bidders in registering on the State e-Procurement Portal, preparing their bids in accordance with their requirements and submitting their bids online on the State e-Procurement Portal.</p> <p>(b) More information useful for submitting online bids on the State e-Procurement Portal may be obtained at https://www.uktenders.gov.in</p> <p>Submission of bids</p> <p>i) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to any issues. The system will not permit submission of documents beyond the deadline.</p> <p>ii) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.</p> <p>iii) Bidder should prepare the EMD/Bid Security fee as per the instructions specified in this Bid Document. The original should be posted/couriered/given in person to the concerned official, so as to reach latest by the last date and time of bid submission or as specified in the bid documents. The details of the any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.</p> <p>iv) Bidders are requested to note that they should necessarily submit their financial bids in the format</p>

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	<p>provided and no other format is acceptable. If the price bid has been given as a standard Bill of Quantities (BoQ) format with the tender document, then the same is to be downloaded and to be filed by all the bidders. Bidders are required to download the BoQ file, open it and complete the white colored (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.</p> <p>v) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.</p> <p>Assistance to bidders</p> <p>i) Any queries relating to the bid document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender</p> <p>ii) Any queries relating to the process of online bid submission or queries relating to e-procurement portal. Contact No. 0135-2713551, 2713552 and 2713724 E-mail Support: election09@gmail.com</p>
3. General	<p>i) All the provisions listed out in the Bds issued by the CEO shall be binding upon the participating bidders of this Bds.</p> <p>ii) Chief Electoral Officer (CEO), Uttarakhand will select suppliers, in accordance with the method of selection as mentioned in Bds.</p> <p>iii) The detailed scope of the assignment/job has been described in the Scope of Work, the date and time and address for submission of the bid have been given in Bid Document.</p> <p>iv) The Purchaser is not bound to accept any or all the bids, and reserves the right to annul the selection process at any time prior to Contract award, without there by incurring any liability to the Bidders.</p>
3.1 Only one Bid	A Bidder shall upload only one Financial Bid. If a Bidder submits or participates in more than one bid, such bids shall be disqualified.
3.2 Bid Validity	Indicates the period for which the Bidders' Bid must remain valid after the submission date.
3.3 Consortium	Bids received from Consortiums will be rejected. Subcontracting of any work resulting from the tender is not allowed, except where the Bds explicitly allows for the bidder to enter into a contract with a third party

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4. Clarification and Amendment of Bid Document	<p>Bidders may request a clarification in the Bid Document up to the number of days indicated in Schedule before the bid submission date. Any request for clarification must be sent by standard electronic means to the Purchasers address as indicate in the schedule.</p> <p>At any time, before the submission of Bids, (After Pre Bid Quarry) the Purchaser may amend the RFP by issuing an addendum/corrigendum in writing or by standard electronic means. The addendum/corrigendum issued shall be binding on all Bidders.</p>
5. Preparation of Financial bid	<p>i) The preparation of the Financial Bid as well as all related correspondence exchanged by the Bidders and the Purchaser shall be in English.</p> <p>ii) The Financial Bid shall be prepared using the attached Standard Form as in BOQ, Annexure-I and Annexure-II. It shall include all costs associated with the Service/Assignment. The financial bid shall not include any conditions attached to it. Any such conditional financial bid shall be summarily rejected.</p> <p>The Financial Proposal/Commercial bid format as in Annexure-II of Section V is also provided along with this tender document at e-procurement porta : https://www.uktenders.gov.in & Departmental Websites : https://ceo.uk.gov.in, Bidders are advised to download this bid format as it is and quote their offer/rates in the permitted column and upload the same in the commercial bid. Bidders shall not tamper/modify downloaded price bid template in any manner. In case if the same is found to be tempered/modified in any manner, bid will be rejected and EMD would be forfeited and renderer is liable to be banned from doing business with CEO. In case of discrepancy between the BOQ and Annexure-II of RFP, BOQ will prevail.</p>
6. Taxes	<p>i) The Bidder may be subject to taxes, such as, but not limited to GST, Service tax, duties, fees, levies etc. on amounts payable by the Purchaser under the Contract. Bidders shall mention all such taxes in quoted cost in the financial bid separately as per the format provided.</p> <p>ii) Bidders shall provide the price of their services in Indian Rupees and up to two decimal places only (for example: Rs 00.00) The Service Provider shall be entirely responsible for all taxes, duties, octroi, license fees, and demurrage charges etc., incurred of the contracted Services to the Purchaser. If there is any reduction or increase in duties and taxes due to any reason whatsoever after submission of Bid by the Bidder, the same shall be passed on to the Purchaser. Bidder shall provide the cost of the services and all applicable taxes separately as per the format provided in the RFP.</p>
7. Earnest Money Deposit (EMD)	<p>i) An EMD of the value as specified in the Schedule may be deposited in the form of Banker's Cheque/ Demand Draft/ Bank</p>

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	<p>Guarantee, in favor of "Chief Electoral Officer Uttarakhand" payable at Dehradun.</p> <p>ii) EMD in the form of Bank Guarantee will also be accepted from any of the commercial banks. The Bank Guarantee may be addressed to the "Chief Electoral Officer, Uttarakhand, 04, Subhash Road, Secretariat Compound, Vishwakarma Bhawan, 1st Floor, Dehradun- PIN Code-248001</p> <p>iii) Bids not accompanied by EMD shall be rejected as non-responsive.</p> <p>iv) No interest shall be payable by the Purchaser for the sum deposited as Earnest Money Deposit.</p> <p>v) The EMD of the unsuccessful bidders would be returned within 30 days of signing of the contract with the successful bidder.</p> <p>vi) Non-compliance of given clauses by successful bidder shall constitute sufficient grounds for the annulment of award and forfeiture of EMD. Chief Electoral Officer (CEO), Uttarakhand through a written notice to the other Party, may declare this contract to be null and void. Purchaser may award the contract to next ranked bidder or may publish new RFP.</p>
7.1 Forfeiture of EMD	<p>The entire EMD shall be forfeited by the Purchaser in the following events:</p> <p>i) If Bidder withdraws its bid during the validity period or any extension agreed by the Bidder thereof.</p> <p>ii) If the Bidder varies or modifies its proposal in a manner not acceptable to the Purchaser after opening of Bid during the validity period or any extension thereof.</p> <p>iii) If the Bidder tries to influence the evaluation process.</p> <p>iv) If the Bidder/s selected as 'Suppliers' chose to withdraw the Bid before the finalization process (failure to arrive at consensus by both the parties shall not be construed as withdrawal of Bid by the Bidder).</p>
8. Tender Fees	<p>The Bid Document Fee or tender fee in the form of Demand Draft or Banker's cheque or Bank Guarantee shall be submitted personally or by post in sealed envelopes as per schedule to the "Chief Electoral Officer, Uttarakhand, 04, Subhash Road, Secretariat Compound, Vishwakarma Bhawan, 1st Floor, Dehradun-PIN Code-248001" bearing "Production & Supply of holograms for PVC Elector's Photo Identity Cards (EPIC)"</p>
9. Performance Security	<p>i) The selected Bidder shall be required to furnish a Performance Security equivalent to 10% of the assessed project value of the contract for the bidder estimated on the basis of finalized rates in the form of an unconditional and irrevocable Bank Guarantee or DD from a scheduled commercial bank in India in favor of Chief Electoral Officer, Uttarakhand for the entire period of contract with additional 90 days claim period.</p>

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	<p>ii) Performance Security shall be submitted by the successful bidder within 15 days of notification of Award of contract but before the signing of the contract.</p> <p>iii) The successful bidder has to renew the Bank Guarantee on same terms and conditions for the period of extension of contract including claim period.</p> <p>iv) Performance Security would be returned after successful completion of tasks assigned to them and only after adjusting/recovering any dues recoverable/payable from/by the Bidder on any account under the contract. On submission of this Performance Security and after signing of the contract, the EMD would be returned in original.</p>
10. Submission, Receipt and Opening of Bids	<p>i) An authorized representative of the Bidders shall initial/sign all pages of the original Financial Bid before uploading on SPP website. The authorization shall be in the form of a written power of attorney or board resolution in the name of the authorized signatory accompanying the Pre-qualification bid and Financial Bid demonstrating that the representative has been duly authorized to sign.</p> <p>ii) For instructions on bid preparation and checklist of documents required for bid submission please refer Part-V of Section-II.</p> <p>iii) Bids shall be submitted online only at e-Procurement website https://www.uktenders.gov.in not later than the time and the date indicated in the Schedule, or any extension to this date by the purchaser. Any bid received by the Purchaser after the deadline for submission shall not be considered.</p>
11. Right to Accept/ Reject the Bid	<p>The Purchaser reserves the right to accept or reject any Bid and to annul the RFP process and reject all such bids at any time prior to award of contract, without thereby incurring any liability to the affected applicant(s) or any obligation to inform the affected applicants(s) of the grounds for such decision. The purchaser reserves the right to reject incomplete or incorrect bids.</p>
12. Public Opening and Evaluation of Financial Bids	<p>i) financial bids shall be opened on the date & time specified by the CEO.</p> <p>ii) The Purchaser reserves the right to correct any computational errors. If there is a discrepancy between the unit cost and total cost (unit cost multiplied by volume), unit cost will be considered as final number and also in case of discrepancy between words and figures, words will be considered as final figure.</p>
13. Disqualification	<p>1. Purchaser has the sole discretion to disqualify any applicant and at any time during the evaluation of application, if the applicant:</p> <p>i) Submitted the application after the response deadline;</p> <p>ii) Made misleading or false representations in the forms, statements and attachments submitted as proof of the eligibility requirements;</p> <p>iii) Exhibited a record of poor performance such as abandoning works, not properly completing the contractual obligations, inordinately</p>

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	<p>delaying completion or financial failures etc. in any project in the preceding three years;</p> <p>iv) Submitted an application that is not accompanied by required documentation or is non-responsive;</p> <p>v) Failed to provide clarifications related thereto, when sought;</p> <p>vi) Submitted more than one application either as a Single Agency/ Prime Agency/ consortium member;</p>
14. Award of Contract	<ol style="list-style-type: none"> 1. The Financial Bids of only the 'Successful Technically Qualified Bidders' will be opened to prepare the first list of L1, L2 etc. 2. The lowest rate L1, received from a Successful Technically qualified bidder will be treated as the "Discovered Rate". 3. If the L2 refuses to match the L1 rate, L3 will be given an opportunity and soon. In the interest of time, the bidders from L2 to the highest (as the case maybe) will be asked to match the Discovered Rate and expected to give their commitment within 24 hours. 4. The CEO reserves the right to call for a second bid process to select a total of two firms for the execution of the project. 5. If only one bidder qualifies after the Pre-qualification evaluation, then the CEO will have the right to select the single qualified bidder or cancel the Bds. If the CEO decides to continue with a single qualified bidder, the entire volume may be allocated to the single qualified bidder for the contract period.
15. Termination of Contract	Notwithstanding the duration of the contract/ allocation of volume of work, the termination of the Contract is subject to the terms and conditions as stipulated in Bds.

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Part II: Data Sheet:

Data Sheet		
1.	Bid submission address	"EPIC HOLOGRAM PROVIDER" Chief Electoral Officer, Uttarakhand, 04, Subhash Road, Secretariat Compound, Vishwakarma Bhawan, 1st Floor, Dehradun-PIN Code-248001 (The Hard Copy of original instruments in respect of Bid document and earnest money must be delivered to the above address as per schedule)
2.	Place of Delivery	Office of the Chief Electoral Officer, Uttarakhand, Dehradun
3.	Validity period of Bid	Bids must remain valid for 180 days after the closing date of bid.
4.	Tenure of Contract	The contract shall be in force for 3 years or till the time the allocated volume of work is completed satisfactorily, whichever is earlier, subject to adherence to time lines/time frame and as per the terms and conditions of Bids.
5.	Extension of Contract	The contract may be extended by a period of one year or part thereof at the same rate, terms & conditions, subject to satisfactory performance by the Bidder.
6.	Pre-Bid queries	Clarifications may be requested not later than the date defined in the Schedule. Clarifications may be e-mailed (only) to the following address: election09@gmail.com (The clarification will be given on the e-Tender portal only). All email must have "Pre Bid queries: Production and Supply of Security HOLOGRAM PROVIDER" as subject.
7.	EMD	Rs 24,000/- (Rupees Twenty thousand only)
8.	Tender Fee	Rs.1000/- (One thousand rupees) per document.
9.	Performance Security	10% of the contract value
10.	Method of Selection	Determined through bidding process
11.	Award of Contract	Contract will be signed and executed by CEO, Uttarakhand
Schedule for Bids.		
1.	Name of the Work	"Production & Supply of holograms for PVC Elector's Photo Identity Cards (EPIC)" with all other security features as per ECI guidelines.
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5.	Date & Time for Pre-bid Meeting	19.07.2022 at 11:30 AM Meeting through Google meet. Video call link: https://meet.google.com/sudctxy-uuh

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6.	Pre-bid Query Submission	On or before 19.07.2022
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10.	Date & Time of Financial Bid opening	After evaluation of Technical Bids as per direction of CEO Uttarakhand Will be intimated
11.	Bid Submission address	O/O Chief Electoral Officer, Uttarakhand, 04, Subhash Road, Secretariat Compound, 1st Floor, Vishwakarma Bhawan, Dehradun-PIN Code-248001
12.	Help line No.	Phone No. 0135-2713551,2713552, 2713724, e-mail- election09@gmail.com

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PART-III: ELIGIBILITY CRITERIA

1. Pre-Qualification Criteria:

Evaluation of Pre-qualification criteria will be as per the information/response provided by the bidders against Pre-qualification criteria along with the relevant supporting documents.

Important: Those service providers who do not qualify Pre-Qualification Criteria(s) will not be considered for any further processing and are liable to be rejected.

TABLE 1: CRITERIA FOR PRE-QUALIFICATION

1	Name of Bidder	
2	Mailing Address	
3	Telephone and Fax Number	
4	E-Mail address	
5	Name and designation of the person authorized to make commitments to CEO (Certificate of Authority to be provided)	
6	Year of establishment of firm	
7	Other financial activities of the firm/company	

S. No.	Pre-Qualification Criteria	Supporting Documents	Compliance (Yes/No)	Detailed Remarks
1	Company registered in India under the Companies Act 1956/ Companies Act, 2013.	Registration in the name of the bidder valid as on the date of bid submission.		
2	The Bidder's Average Annual Turnover of at least Rs 1 Crore (Rupees One Crore only) from Security holographic hot stamping foil for stamping on PVC card within India only, during the previous three Financial years (2018-2019, 2019-2020 and 2020-2021)	Certified copies of audited financial statements & annual report for three financial years i.e. (2018-2019, 2019-2020 and 2020-2021). In case revenues from Security holographic hot stamping foil for stamping on PVC card within India only are not separately mentioned in the financial statement, a Certificate to the effect from the bidder's statutory auditor or Company Secretary of the firm is required to be furnished.		
3	Should have filed income tax returns for the three financial years (2018-2019, 2019-2020 & 2020-2021)	Certified copies of the ITRs filed by the entity for the immediately preceding three financial years i.e. 16 (2018-2019, 2019-2020 & 2020-2021)		

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4	The net worth of the bidder as on 31.03.21 should be positive.	CA certificate with CA's Registration Number and seal.		
5	The bidder should not be blacklisted or debarred banned from participating or carrying out business with the ECI or the Ministry of Electronics & IT or the entire Central Government at the time of the submission of the bid. An undertaking from the bidder, in this regard, should be submitted. A similar ban subsequent to the submission of the bid, but before the award of the contract shall also disqualify the bidder.	Certificate from the whole time Company Secretary or Statutory Auditors of the bidder. Affidavit in Rs 100.00 Non judicial Stamp paper regarding not be blacklisted or debarred banned from participating or carrying out business with the ECI or the Ministry of Electronics & IT or the entire Central Government at the time of the submission of the bid.		
6	The bidder should be a member of Authentication Solution Providers Association (ASPA) at the time of bid submission.	Copy of the ASPA membership certificate valid on date of bid submission (duly signed by authorized signatory).		
7	The bidder should be a member of International Hologram Manufacturers Association (IHMA) at the time of bid submission.	Copy of the IHMA membership certificate valid on date of bid submission (duly signed by authorized signatory).		
8	The bidder must have successfully "completed" OR "completed part of the ongoing" projects of Security holographic hot stamping foil for stamping on PVC card within India only during last five years awarded by Government/ PSUs/Banks/NPCI of the following values as on 21.03.2022 (a) One project of not less than Rs. 50 lakhs or (b) Two projects costing not less than Rs 25 Lakh each. Or(c) Three projects costing not less than Rs 20 Lakh each	Satisfactory Work Completion Certificate(s) with date from the client/CA /CS pertaining to the value of work done as on 31.03.2022. Also provide client reference(s) detailing Name, Designation, Phone and Email Ids.		
9	The bidder should have ISO9001 certifications, valid at the time of bid submission	Copy of the certification valid on date of bid submission.		
10	The bidder must be certified under Security Certification- TUV-ASPA (Formerly known as HOMAI) Hologram Security Standards.	Copy of the certificate valid on date of bid submission (duly signed by authorized signatory).		

Note: Documents must be signed by the CS/authorized signatory of the Bidder. Relevant portions in the documents submitted in pursuance of eligibility criteria, should be highlighted.

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The bidder should have complete manufacturing facilities, including MASTER MAKING PROCESS and intermediate processes to produce holographic hot stamping foils in-house. The bidder must provide a self-certification for the existence of the following:

S. No.	Plant & Machineries
1.	Master Origination Machine
2.	Electroforming System (Nickel plating on Glass Master for Production of Shims)
3.	Embossing Machines
4.	Adhesive Coating Machine
5.	Slitting Machine
6.	Inspection/Numbering Machine
7.	Quality Control Department
8.	Control Room Equipped with facility of Monitoring through CCTV
9.	CCTV Cameras (Nos.)
10.	Access control system

Note: None of the processes shall be allowed to be subcontracted or sublet to any other agency

Important:

1. Bidder must submit the presentation and video detailing the facilities (in-line with ECI requirements) of the proposed location(s) with the online bid.
2. CEO reserves the right to visit the Bidder's premises and include the same for evaluation.
3. Discrepancy between stated capacity/capabilities and site verification shall result in immediate disqualification.

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PART-IV: SELECTION PROCESS

1. **EVALUATION OF PROPOSALS:** The evaluation of the proposal will be done in following parts:
 - i. **Preliminary Scrutiny:** Each proposal will be scrutinized by a Screening Committee of CEO, Uttarakhand to determine whether the documents have been properly signed, all relevant papers submitted and the proposals in order. Proposals not conforming to such requirements will be prima facie rejected.
 - ii. **Pre-Qualification:** The minimum qualifying criteria will need to be met to be considered for opening of Financial Bid.
2. **SELECTION OF FIRMS:**
 - a. The bidders will be pre-qualified on the basis of minimum qualifying criteria mentioned in the bid.
 - b. The Financial Bids of only the 'Successful Technically Qualified Bidders' will be opened to prepare the first list of L1, L2 etc.
 - c. The lowest rate L1, received from a qualified bidder will be treated as the "Discovered Rate"
 - d. Once the L1 bidder is identified, the bidder at L2 will be given first rights to match the L1 rate in order to receive an order for carrying out the services. If only two bidders are finally qualified and L2 refuses to match his rates with L1, then PE may give entire work order to L1.
 - e. If the L2 refuses to match the L1 rate, L3 will be given an opportunity and so on. In the interest of time, the bidders from L2 to the highest (as the case maybe) will be asked to match the Discovered Rate and expected to give their commitment within 24 hours.
 - f. If only one bidder qualifies after the Pre-qualification evaluation, then the Election Department will have the right to select the single qualified bidder or cancel the RFP. If the Election department decides to continue with a single qualified bidder, the entire volume may be allocated to the single qualified bidder for the contract period.
 - g. The Election department reserves the right to call for a second bid process to select a total of two firms for the execution of the project.
 - h. Bidder needs to provide their financial bid as per the format provided in the RFP. The financial evaluation shall be conducted based on the unit rate quoted by the respective bidders.

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Part V: INSTRUCTIONS ON BID PREPARATION AND DOCUMENTS

1. Online Bids Submission Process

1. The bid shall be submitted Online (complete in all respects). It must be uploaded on <https://www.uktenders.gov.in>

Two packets i.e. Two Bid system (Technical bid and financial bid), and bidder must follow the procedure as detailed in Part I Section II of the Bds.

2. The bid shall be submitted online, the Signed and Scanned copy of all the required documents in

a. Packet 1

- Part I - Prequalification sheets (As per checklist table 1 Part III Section II) + Supporting Documents + Copy of EMD + copy of Presentation + video)

b. Packet-2.

Part I - Financial Bid Submission as per annexures, BoQ only online in <https://www.uktenders.gov.in>

- Part II - Schedule of price bid in the prescribed format.

3. All the pages of bid being submitted must be signed by the authorised signatory and sequentially numbered by the bidder irrespective of nature of content of the documents and must contain the list of contents with page numbers before uploading. All the files mentioned above should be in .pdf format except for the BoQ which should be in prescribed format.

4. The offers submitted by Telegram/Fax/email shall not be considered. No correspondence will be entertained in this matter.

5. Original Instruments for EMD must be submitted to the address, date and time as mentioned in the schedule.

2. FINANCIAL BID FORMS

1. The bidder shall quote "Cost per unit Hologram and all other applicable charges incidental to the service" as per the Scope of Work given. However, the taxes shall be excluded from the cost for the purpose of evaluation. Taxes should be mentioned separately in the financial bid format provided in the Bds.

2. Bidder must quote only one cost. Cost shall be provided up to two decimal places.

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3. Bidder shall also separately mention all the statutory taxes, levies, duties etc.

3. FINANCIAL BID COVERING LETTER

The Bidders shall submit the Financial Bid Covering Letter bearing "Production & Supply of holograms for PVC Elector's Photo Identity Cards (EPIC)".

4. FINANCIAL BID

The Bidders shall submit online the Financial Bid Form (BoQ) as given in Annexure 2 along with covering letter as specified in Annexure 1 Financial Bids which are not submitted as per the Financial Bid Forms shall be summarily rejected. Any conditional bids shall also be summarily rejected during the evaluation of the financial bids.

CHECKLIST

S.No	Category	Detailed description	Compliance (Yes/No)
1.	Pre-Qualification Criteria	Signed and scanned copy of List and Supporting Documents (Checklist) as per table 1 Part III Section II + copy of presentation + copy of video and Earnest Money Deposit, Affidavit + Tender Document fee.	
2.	Financial Bid	Specified in schedule of price bid in the form given in Annexure 2.	

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Section III

SCOPE OF WORK

PART-I: DESCRIPTION OF SERVICES

1. GENERAL

To manufacture & supply Security Holographic Hot stamping Foil (Silver Foil) for EPIC PVC Cards as per the holographic features prescribed by Election Commission of India (ECI). The bidder shall NOT outsource hologram master work (or any other intermediate process) to any other organization, and must have complete in-house infrastructure to manufacture EPIC hologram as per the specifications as mentioned below.

S. No.	Area	Requirement
1.	Holographic Features	Indicative list of high security anti-counterfeiting holographic features are: Overt: <ul style="list-style-type: none"> • Motion Effects • Multi-channel Effects • True Color Effects • Gradient Effects • Covert: • Micro Security Features • CLR based Effects Forensic: <ul style="list-style-type: none"> • Nano Security Features Note: Selected bidder will be required to provide 15 sample designs in consultation with CEO based on aforesaid (or other better) features for finalization by CEO.
2.	Hologram Size	Hologram size (before stamping) : 20mm x 15mm Job size or die size (after stamping) : 16mm x 12mm
3.	Hologram Type	The security hologram must be suitable for hot stamping on EPIC card. It should be as per the design, approved and finalized by ECI.
4.	Film Type	Vacuum metalized, 19 to 23 micron polyester film of Silver shade to be used.
5.	Adhesive	Thermo Plastic polymer based adhesive to be used.
6.	Hologram color	Silver Foil to be used
7.	Numbering	Each hologram has to be serially numbered to ensure proper Accountability of the holographic hot stamping foil (numbering must not vanish by rubbing fingers upon it). Numbering may be on

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		the holographic hot stamping foil over the holographic design or on the foil. However, upon hot stamping it must not get transferred on to the card.
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- Details of the PSP Including name, location of delivery (within India).
- Bidder should maintain delivery proofs duly signed by Bidder as well as receiving PSP indicating Date/Time/Quantity etc.
- The diagrammatic representation of the ECI hologram for dimensions pre hot stamping and post hot stamping are as under:-

Sample of Hologram



Each order delivery should be accompanied by a "quality test report from a Govt Lab" based on the following tests: A) Chemical:

S.No.	Agent	Total Time	Concentration
1.	Petrol	5 minutes	Pure
2.	Diesel	5 minutes	Pure
3.	Hot water(65°C)	5 minutes	Pure
4.	Normal Soap Water	1 hour	5%

B) Physical Checks:

S.No.	Agent Test	Procedure
1.	Image Quality	Check visually for the Brightness, visible

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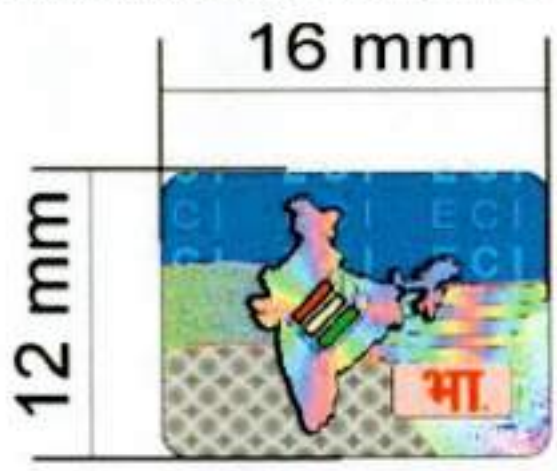
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		defects/spots.
2.	Flakes	The stamped image should be free from flakes along the sides of the hot stamping area.
3.	Smudge Test	Apply 3M 810 Scotch tape (Magic Tape), on the sample & pull it abruptly in a single jerk at 25° angle to check visually for any residue on the Tape. The sample should withstand Tape Test without peel-off.
4.	Tape Test	Apply 3M 810 Scotch tape (Magic Tape), on the sample & pull it abruptly in a single jerk at 25° angle to check visually for any residue on the Tape. The sample should withstand Tape Test without peel-off.
5.	Effect of Humidity	Exposing the card to 27°C at 65% RH for 18 hrs in a Humidity Chamber.
6.	Effect after exposing the card to 50°C & 80% RH for 18 hours	Expose the card to 50°C & 80% RH for 18 hours in humidity chamber & check visually for any deterioration to the image after rubbing the surface with tissue paper.

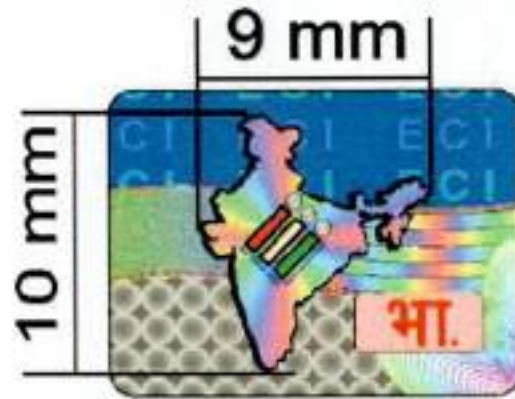
Specifications of HOLOGRAM

The Hologram shall be hot stamped on the EPIC to provide additional security features. The security features of the hologram along with its dimensions are as follows:-

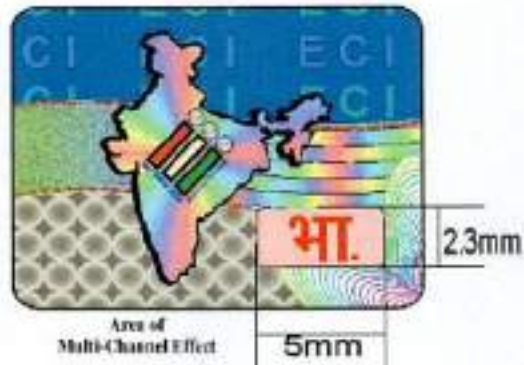
Sr.No.	Detailed description
1	<p>The final hologram dimensions after hot stamping shall be 16mm X 12mm.</p> <div style="text-align: center;">  <p style="text-align: center;">Finish Size</p> </div>



2 The size of the map of India in the hologram shall be 9mm X 10 mm.



3 The area of multi-channel effect has been marked and highlighted.



4 Motion Effect takes place in the blue background where the letters ECI move horizontally out and in simultaneously giving a wavy effect.







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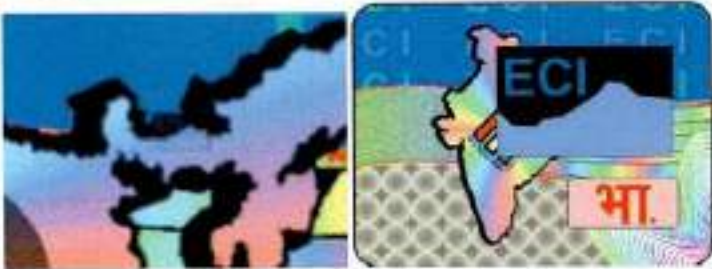
<p>5</p>	<p>True Colour effect – The true colours of the ECI symbol are manifested only at certain tilt and at all other angles you can see different colours.</p> <div style="display: flex; justify-content: space-around; align-items: center;">   </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <p>Not true Colours</p> <p>True Colours</p> </div>
<p>6</p>	<p>Gradient effect has been introduced all over country's map and the adjacent silver bands on the right and left of the country map. The gradient effect manifests like a rainbow effect in the mentioned areas of the hologram.</p>
	
<p>7</p>	<p>CLR Based effect – The Letter ECI are shown on plain paper when the laser is pointed at a certain region of the hologram.</p> <div style="text-align: center;">  </div>

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8	<p>Multi-channel effect – 3 channel flip effect shows the first three letters of Bharat Nirvachan Aayog (Bha, Ni, Aa in Hindi) as follows.</p> 
9	<p>Micro Security features – There are two lines running across the hologram horizontally. The first line contains the micro-text “ELECTION COMMISSION OF INDIA” and the second line contains the micro-text “NAME OF STATE/UT” as shown below.</p> 
10	<p>Nano-security feature – The region just next to the right side of Sikkim has the Nano text “ECI” embedded. This security feature needs a very high-resolution lens to read it hence detecting this would be a big challenge, thereby discouraging forgery.</p> 

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Delivery Schedule

- I. Turn Around Time (TAT) to deliver holograms to CEO Office, Uttarakhand. Selected bidder shall deliver the Holograms to the Card Manufacturers as per the below schedule:

Order Size	Turn Around Time (working days)	
	Continuous Updation	Special Summary Revision
Less than 25,000	1 day	1 day
25,000 to 1,00,000	3 days	1 day

- II. Selected bidder shall maintain a minimum Hologram inventory at any point of time as prescribed by CEO from time to time.
- III. Hologram Supplier should submit documentary evidences on delivery along with details like date, time, location, quantity of delivery etc. to CEOs.

Penalty for Default in Delivery: In case of extension in the delivery period with liquidated damages, the recovery shall be made on the basis of the following percentages of the value of Stores with the bidder has failed to supply/ install/ complete:-

- delay up to one day beyond the prescribed delivery period: 2.5%
- delay exceeding one day but not exceeding 3 days beyond the prescribed period: 5.0%
- delay exceeding 3 days but not exceeding three four days beyond the prescribed period: 7.5%
- delay exceeding four days of the prescribed period: 10%

- a) Fraction of a day in the reckoning period of delay in supplies shall be eliminated if it is less than half a day.
- b) The maximum amount of liquidated damages shall be 10% of the contract value.
- c) If the supplier requires an extension of time in completion of contractual supply on account of the occurrence of any hindrance, he shall apply in writing to the authority, which has placed the supply order, for the same immediately on the occurrence of the hindrance but not after the stipulated date of completion of supply.
- d) The delivery period may be extended with or without liquidated damages if the delay in the supply of goods is on account of hindrances beyond the control of the bidder.

SECURITY OF DATA

- a) Ensuring Security of electronic data provided by the ECI/CEO/DEO is of paramount importance. In addition to the standard guidelines of the Government of India on Data Security, the Security Guidelines issued by ECI.
- b) The SP has to comply with the existing Information Security Guidelines of ECI. These are updated periodically as per requirement and at all times.

Information Security Guidelines

Information security guidelines applicable to Service Provider are outlined in the ECI Information Security Policy Document. The Service Provider shall ensure the confidentiality, integrity and availability of ECI related data and services. The Information Security directives applicable has-been categorized as below:

- i. Human Resources
- ii. Asset Management
- iii. Access Control
- iv. Password Policy
- v. Cryptography
- vi. Physical and Environmental Security
- vii. Operations Security
- viii. Communications Security
- ix. Information Security Incident Management
- x. Compliance
- xi. Change Management

Note: Detailed guidelines will be shared with the selected Service Provider

Part II SERVICE LEVEL AGREEMENT

1. Commencement of Work:

- Successful bidders should be ready for manufacturing and supply of ECI holographic hot stamping foils to CEO, Uttarakhand within stipulated date and time as mentioned in contract. In-case of failure to start work in time, CEO may choose to terminate the contract and PBG can be forfeited.
- In exceptional case, CEO, Uttarakhand may consider to extend the timeline of start of work beyond stipulated time.

2. Operational SLA:

The Selected bidder shall guarantee the quality and life of hologram for a period of twelve months from the date of manufacture, subject to holograms being stored in a cool and dry area. If part of the hologram quantity is rejected or a quality defect has been

identified, the selected bidder shall replace such holograms within 2 working days.

S.No.	Incidence	Penalty
1.	More than 3 incidences in a month of the total order quantity
2.	More than 5 incidences in a month of the total order quantity
3.	More than 10 incidences in a month of the total order quantity
4.	More than 15 incidences in a month	**Shall be disqualified for Hologram manufacturing

Here incidences means hologram quantity is rejected or quality defects have been identified by our Selected Card Manufacturers, or ECI/ CEO, Uttarakhand empanelled Test Labs(s).

Note: In case of any dispute, the stand of CEO, Uttarakhand shall be final and binding to the service provider.

Note: SLA penalties, if any, shall be deducted on quarterly basis.

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SECTIONS IV
GENERAL AND SPECIAL CONDITIONS
OF CONTRACT

1. General Conditions of Contract

1.1 Definitions	<p>Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:</p> <ul style="list-style-type: none">(a) "Applicable Law" means the laws and any other instruments having the force of law in India.(b) "Purchaser/procuring entity" means the entity purchasing the services under this Contract(c) "Contract" means the Agreement entered into between the Purchaser and the Supplier, together with the contract document referred to therein including all the attachments, appendices, annexure and all documents incorporated by reference therein.(d) "GC" means these General Conditions of Contract (Part-I of Section IV).(e) "Contract Price" means the price to be paid for the performance of the Services, in accordance with Clause 6 of GC, subject to such additions and adjustments thereto or deductions therefrom, as may be made pursuant to the Contract(f) "Effective Date" means the date on which this Contract comes into force and effect pursuant to Clause 2.1 of GC.(g) "Government" means the Government of Uttarakhand.(h) "Supplier" means any private or public entity that will provide the Services to the Purchaser under the Contract. The Supplier is the entity, whose bid to perform the Contract has been accepted by the Purchaser and is named as such in the Agreement.(i) "Party" means the Purchaser or the Supplier, as the case may be, and "Parties" means both of them.(j) "Personnel" means persons hired by the Bidder and assigned to the performance of the Services or any part Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:(k) "Applicable Law" means the laws and any other instruments having the force of law in India.(l) "Purchaser/procuring entity" means the entity purchasing the services under this Contract(m) "Contract" means the Agreement entered into between the Purchaser and the Supplier, together with the contract document referred to therein including all the attachments, appendices, annexure and all documents incorporated by reference therein.(n) "GC" means these General Conditions of Contract (Part-I of Section IV).(o) "Contract Price" means the price to be paid for the performance of the Services, in accordance with Clause 6
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	<p>of GC, subject to such additions and adjustments thereto or deductions therefrom, as may be made pursuant to the Contract</p> <p>(p) "Effective Date" means the date on which this Contract comes into force and effect pursuant to Clause 2.1 of GC.</p> <p>(q) "Government" means the Government of India/Government of States.</p> <p>(r) "Supplier" means any private or public entity that will provide the Services to the Purchaser under the Contract. The Supplier is the entity, whose bid to perform the Contract has been accepted by the Purchaser and is named as such in the Agreement.</p> <p>(s) "Party" means the Purchaser or the Supplier, as the case may be, and "Parties" means both of them. "Personnel" means persons hired by the Bidder and assigned to the performance of the Services or any part thereof.</p> <p>(k) "SC" means the Special Conditions of Contract (Part-II of Section IV) by which the GC may be amended or supplemented.</p> <p>(l) "Services" means the work to be performed by the Supplier pursuant to this Contract, as described in Scope of Work at Section-III of RFP hereto.</p> <p>(m) "Bidder" means the entity bidding for the services under the Contract.</p> <p>(n) "Resident" means an individual who has resided in India for a period or periods amounting in all to one hundred and eighty two days or more in the twelve months immediately preceding the date of application for enrollment.</p> <p>(o) "ECI" means Election Commission of India.</p> <p>(p) "CEO" means Chief Election Officer Uttarakhand.</p> <p>(q) "In writing" means communication in written form with proof of receipt.</p>
1.2 Relationship between the Parties	Nothing contained herein shall be construed as establishing a relationship of master and servant or of principal and agent as between the Purchaser and the Supplier. The Supplier, subject to this Contract, has complete charge of Personnel performing the Services and shall be fully responsible for the Services performed by them or on their behalf hereunder.
1.3 Law Governing Contract	"This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the applicable Laws of India.
1.4 Language	This Contract has been executed in English/Hindi, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.
1.5 Notices	<p>a) Any notice, request or consent required or permission to be given or made pursuant to this Contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the address specified in the SC.</p> <p>b) A Party may change its address for notice hereunder by giving the other Party notice in writing of such change to the</p>

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	address specified in the SC
1.6 Location	CEO office , Uttarakhand, Dehradun.
1.7 Authorized Representatives	Any action required or permitted to be taken, and any document required or permitted to be executed under this Contract by the Purchaser or the Bidder may be taken or Executed by the officials specified in the SC .
1.8 Taxes and Duties	<p>(a) The Supplier and their Personnel shall pay all such direct and indirect taxes, duties, fees and other impositions levied under the Applicable Laws of India.</p> <p>(b) The Bidder may be subject to taxes, such as, but not limited to GST, Service tax, duties, fees, levies etc. on amounts payable by the Purchaser under the Contract. The quoted cost in the financial bid shall be exclusive of all such taxes. Such taxes shall be quoted separately.</p> <p>(c) If there is any reduction or increase in duties and taxes due to any reason whatsoever, after Notification of Award, the same shall be passed on to the Purchaser/SP as the case may be.</p>
1.9 Fraud and Corruption	
1.9.1 Measures to be taken by the Purchaser	<p>a) The Purchaser may terminate the contract forthwith.</p> <p>b) The Purchaser may also sanction against the Supplier, including debaring the Supplier ineligible, either indefinitely or for a stated period of time.</p>
1.9.2 Commissions and Fees	Purchaser will require the successful Supplier to disclose any commissions or fees that may have been paid or are to be paid to agents, representatives, or commission agents with respect to the selection process or execution of the contract. The information disclosed must include at least the name and address of the agent, representative, or commission agent, the amount and currency, and the purpose of the commission or fee.
1.10 Interpretation	<p>In this Contract unless a contrary intention is evident:</p> <p>(a) the clause headings are for convenient reference only and do not form part of this Contract;</p> <p>(b) unless otherwise specified, a reference to a clause number is a reference to all of its sub-clauses;</p> <p>(c) unless otherwise specified, a reference to a clause, sub-clause or section is a reference to a clause, sub-clause or section of this Contract including any amendments or modifications to the same from time to time;</p> <p>(d) a word in the singular includes the plural and a word in the plural includes the singular;</p> <p>(e) a word importing a gender includes any other gender;</p> <p>(f) a reference to a person includes a partnership and a body corporate;</p> <p>(g) reference to legislation includes legislation repealing, replacing or amending that legislation;</p> <p>(h) where a word or phrase is given a particular meaning it includes the appropriate grammatical forms of that word or phrase which have corresponding meanings;</p> <p>(i)</p>

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2. COMMENCEMENT, COMPLETION, MODIFICATION AND TERMINATION OF CONTRACT

2.1 Effectiveness of Contract	This Contract shall come into effect on the date the Contract is signed by both Parties as may be stated in the SC. The date, the Contract comes into effect is defined as the Effective Date.
2.2 Termination of Contract	
2.2.1 Termination of Contract for Failure to become effective	If this Contract has not become effective within such time period as specified in the SC, Purchaser through a written notice to the other Party, may declare this Contract to be null and void and award the contract to next lowest bidder.
2.2.2 Termination of Contract subject to necessary approvals	Notwithstanding the duration of the contract stated in GC 2.4, CEO, Uttarakhand, reserves the right to terminate the contract at any time without prejudice or liability.
2.3 Commencement of Services	The Supplier shall begin carrying out the Services within stipulated days from the Effective Date specified in the SC
2.4 Expiration of Contract	Unless terminated earlier, this Contract shall expire at the end of such time period, after the effective date or after the agreed volume/quantity has been delivered, as specified in the SC. The contract may be extended by a period of one year or part thereof, subject to satisfactory performance by the Bidder.
2.5 Entire Agreement	This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any other statement, representation, promise or agreement not set forth herein.
2.6 Modifications or Variations	a) Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party. b) In cases of substantial modifications or variations, required by the Supplier, the prior written consent of the Purchaser is required.
2.7 Force Majeure	
2.7.1 Definition	a) For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party, is not foreseeable, is unavoidable and not brought about by or at the instance of the Party claiming

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	<p>to be affected by such events and which has caused the non- performance or delay in performance, and which makes a Party's performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible in the circumstances, and includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other extreme adverse weather conditions, strikes, lockouts or other industrial action (except where such strikes, lockouts or other industrial action are within the power of the Party invoking Force Majeure to prevent), confiscation or any other action by Government agencies.</p> <p>b) Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a Party or agents or employees, nor (ii) any event which a diligent Party could reasonably have been expected both to take into account at the time of the conclusion of this Contract, and avoid or overcome in the carrying out of its obligations hereunder.</p> <p>c) Force Majeure shall not include insufficiency of funds or inability to make any payment required hereunder.</p>
2.7.2 No Breach of Contract	<p>The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.</p>
2.7.3 Measures to be Taken	<p>a) A Party affected by an event of Force Majeure shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall take all reasonable measures to minimize the consequences of any event of Force Majeure.</p> <p>A Party affected by an event of Force Majeure shall notify the other Party of such event as soon as possible, and in any case not later than fourteen (14) days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give written notice of the restoration of normal conditions as soon as</p>

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	<p>possible.</p> <p>c) Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.</p> <p>d) During the period of their inability to perform the Services as a result of an event of Force Majeure, the Supplier, upon instructions by the Purchaser, shall either:</p> <p>(i) Immobilize; or</p> <p>(ii) Continue with the Services to the extent possible, in which case the Supplier shall continue to be paid proportionately and on pro-data basis, under the terms of this Contract.</p> <p>(iii) In the case of disagreement between the Parties as to the existence or extent of Force Majeure, the matter shall be settled according to procedure laid down in the document.</p>
<p>2.8 Suspension</p>	<p>The Purchaser may, by written notice of suspension to the SP, suspend all payments to the SP hereunder if the SP fails to perform any of its obligations under this Contract, including the carrying out of the Services, provided that such notice of suspension (i) shall specify the nature of the failure, and (ii) shall allow the SP to remedy such failure, if capable of being remedied, within a period not exceeding thirty (30) days after receipt by the SP of such notice of suspension.</p>
<p>2.9.1 Termination</p>	<p>A. The Purchaser may, without prejudice to any other remedy for breach of Contract, by 30 days prior written notice of default sent to the Service Provider, terminate the Contract in whole or in part in case of the occurrence of any of the events specified in bid document/RFP.</p> <p>(a) i. If the Service Provider fails to deliver Services within the time period(s) specified in the Contract, or any extension thereof granted by the Purchaser; OR</p> <p>ii. If the Service Provider fails to perform any other obligation(s) under the contract."</p>

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	<p>If the Service Provider becomes (or, if the Service Provider consists of more than one entity, if any of its members becomes and which has substantial bearing on providing Services under this contract) insolvent or go into liquidation or receivership whether compulsory or voluntary.</p> <p>(c) If the Service Provider, in the judgment of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.</p> <p>(d) If, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.</p> <p>(e) If the Service Provider submits to the Purchaser a false statement which has a material effect on the rights, obligations or interests of the Purchaser.</p> <p>(f) If the Service Provider places itself in position of conflict of interest or fails to disclose promptly any conflict of interest to the Purchaser.</p> <p>(g) If the Service Provider fails to provide the quality services as envisaged under this Contract. The Purchaser may make judgment regarding the poor quality of services, the reasons for which shall be recorded in writing. The ECI/CEO may decide to give one chance to the Service Provider to improve the quality of the services.</p> <p>(h) If the Service Provider has been blacklisted by the ECI/CEOs or disqualified for any reason.</p> <p>(i) If the Service Provider fails to fulfill its obligations under Contract agreement.</p> <p>(j) If the Service Provider fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause</p> <p>(k) In the event of Service Provider is found :</p> <p>(i) Sub-contracting of work/services</p> <p>(ii) Provided incorrect information to ECI.</p> <p>(iii) Non co-operative during audits conducted by ECI/CEO or auditing agencies appointed for the purpose.</p>
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	<p>(l) "If the Service Provider discloses any confidential information during its engagement with ECI/CEO, ECI may terminate this Contract, forthwith."</p> <p>(g) In the event the Purchaser, in its sole discretion and for any reason whatsoever, decides to terminate the Contract in whole or in part. The SP shall be liable to the Purchaser for any additional costs for such similar services. However, the SP shall continue performance of the Contract to the extent not terminated.</p>
2.9.2 Cessation of Rights and Obligations	Upon termination of this Contract all rights and obligations of the Parties hereunder shall cease.
2.9.3 Cessation of Services	Upon termination of this Contract by notice of either Party to the other pursuant to relevant Clauses, the Supplier shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum.
2.9.4 Payment upon Termination	<p>Upon termination of this Contract, the supplier shall be entitled/not entitled to payments as per the following:</p> <p>(a) If the Contract is terminated pursuant to Clause 2.7, SP will be entitled to remuneration for Services satisfactorily performed prior to the effective date of termination;</p> <p>If the agreement is terminated pursuant of Clause 2.9 the Supplier shall not be entitled to receive any agreed payments upon termination of the contract.</p>
2.9.5 Extension of Contract	The contract may be extended by a period of one year or part thereof at the same rate, terms & conditions, subject to satisfactory performance by the Bidder and acceptance of both the parties.

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3. OBLIGATIONS of the SUPPLIER

3.1 Standard of Performance	The Supplier shall perform the Services and carry out their obligations hereunder with all due diligence, efficiency, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology with safe and effective equipment, men, machinery, materials and methods.
3.2 Prohibition of Conflicting Activities	<p>The Supplier and their Personnel shall not engage, either directly or indirectly, in any business or professional activities which would conflict with the activities assigned to them under this Contract.</p> <ul style="list-style-type: none">a. The Supplier shall protect from unauthorized access, loss or damage and also keep safe, secure and confidential all demographic information, all documents, data and information of any nature provided to the Supplier for the discharge of services.b. The Supplier shall not store, copy, publish, print, interfere, tamper with or manipulate the information/data received from CEO, other than required for discharge of services.c. The Supplier shall not give access to the information or data collected and received from CEO in the course of discharge of services, to any person who is not authorized to handle the information or data Information should only be given to authorized personnel and only used in the manner prescribed by EC/CEO.
3.3 General Confidentiality	Except with the prior written consent of the Purchaser, the Supplier and the Personnel shall not at any time communicate to any person or entity any confidential information acquired, stored and received from CEO in the course of the Services, nor shall the Supplier and the Personnel make public the recommendations formulated in the course of, or as a result of, the Services. Breach of the obligation of confidentiality may invite legal action.
3.4 Accounting, Inspection and Auditing	<ul style="list-style-type: none">a. The Supplier shall<ul style="list-style-type: none">i. keep accurate and systematic accounts and records in respect of the Services hereunder, in accordance with internationally accepted accounting principles and in such form and detail as will clearly identify all relevant time changes and costs, and the basest hereof, and

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	<p>ii. periodically permit the Purchaser or its designated representative and/or the Purchaser, and up to five years from expiration or termination of this Contract, to inspect the same and make copies thereof as well as to have them audited by auditors appointed by the Purchaser or the Purchaser, if so required by the Purchaser. The Audit expenses shall be borne by the Supplier.</p> <p>b. The Purchaser shall have the right to carry out inspection checks, audits of the Supplier's premises and/ or locations, facilities, or point of delivery of services performed under this contract.</p> <p>c. The Purchaser shall have the right to carry out scheduled/ un- scheduled visits to any of the locations, premises & facilities and oversee the processes and operations of the Supplier.</p> <p>d. If a third party audit is conducted at the instance of SP, the cost of audit will be borne by the SP</p>
3.5 Sub-contracting	The Supplier shall not be permitted to sub-contract any part of its obligations, duties, or responsibilities under this contract.
3.6 Reporting Obligations	The Supplier shall submit to the Purchaser the reports and documents as specified by EC/CEOs time to time.
3.7 Rights of Use	All rights of use of any process, product, service, or data developed, generated, or collected, received from CEO or any other task performed by the Supplier under the execution of the contract, would lie exclusively with the Purchaser or its nominated agencies in perpetuity free from all liens, encumbrances, and other third party rights and the Supplier shall, wherever required, take all steps that may be necessary to ensure the transfer of such rights in favors of the Purchaser or its nominated agencies.
3.8 Safety & Security of Data, Premises, Location/ site	<p>The Data provided by the Purchaser to the SP, if any, is the property of the Purchaser. The SP shall display due diligence in the handling of the said data and be responsible for the Data, thus provided.</p> <p>(a) The SP shall not use the information, the name or the logo of the Purchaser and or Government of India except for the purposes of providing the services as specified under this contract.</p>

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	<p>(b) The SP shall not use and/or transmit any information, data, layouts, designs, diagrams, storage media (hard disk/tapes) or any other goods/material in physical or electronic form, which are proprietary to or owned by the Purchaser, without prior written permission from the Purchaser.</p> <p>(c) The SP shall follow the Security Guidelines issued by EC/CEO.</p> <p>(d) Data Retention period shall be defined and reviewed for adequacy at least every three months jointly by the Purchaser and the SP.</p> <p>(e) Certificate of 'Data deletion' to be provided by the SP, at the time of raising periodic bills.</p> <p>(f) The SP would be governed by the provisions of the Law of the Land.</p> <p>(g) The Purchaser reserves the right to carry out third party Audits of the SP to ensure compliance of stated and implicit requirements.</p> <p>(h) The rogue behavior of the employees of SP shall fall under the 'Unlimited liability' to the SP.</p>
3.9 Equipment & Materials Provided by the Suppliers	Equipment or materials brought into India by the Supplier and the Personnel and used either for the Project or personal use shall remain the property of the Supplier or the Personnel Concerned, as applicable.
3.10 Intellectual Property Rights (IPR)	The intellectual property rights to all the outputs, deliverables, data, and reports developed during the execution of this Contract shall remain sole property of the Purchaser.
3.11 Assignment	The Supplier shall not assign, in whole or in part, any of their obligations under this Contract.

4. SUPPLIER'S PERSONNEL

4.1 General	The Supplier shall employ and provide such qualified and experienced Personnel as are required to carry out the Services
4.2 Project Manager	If required by the Purchaser, the Supplier shall ensure that at all times during the Supplier's performance of the Services a Project Manager, acceptable to the Purchaser, shall take charge of the performance of such Services

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5. OBLIGATIONS OF THE PURCHASER

5.1 Assistance and exemptions	best efforts to ensure that the Government shall: (a) Issue to officials, agents and representatives of the Government all such instructions as may be necessary or appropriate in its opinion for the prompt and effective implementation of the Services. (b) Provide to the Supplier and Personnel any such other assistance as may be required in its opinion specified in the SC.
5.2 Change in the Applicable Law related to Taxes and Duties	a) The supplier and their Personnel shall pay taxes, duties, fees, and other impositions levied under the Applicable Laws of India. b) The supplier shall be entirely responsible for all taxes, duties, octroi, license fees, and demurrage charges etc., incurred of the contracted Services to the Purchaser. If there is any reduction or increase in duties and taxes due to any reason whatsoever, after Notification of Award, the same shall be passed on to the Purchaser.
5.3 Services, Facilities and Property of the Purchaser	The Purchaser shall make available to the Supplier and its Personnel, for the purpose of the Services and free of any charge, the services facilities and property as deemed necessary in its opinion.

6. PAYMENTS TO THE SUPPLIER

6.1 Payment for Services	a. CEO shall notify the rate applicable for one unit of Security Hologram for PVC EPIC based on the price discovery proposal submitted by the bidder on this Bids. Notified unit rates shall include the material cost, Manufacturing cost, Supply cost and all or any other charges incidental to the delivery services as per the scope of work of the supplier for one hologram. b. The amount payable shall be finalized after taking into account the Penalties, SLAs, Dues and Exemptions, if any applicable. c. The payment due will be calculated on actual Supply of Security holograms, for invoice duration, duly certified by PSP. d. The Purchaser shall make the payment within 45 days of receiving the invoice from the SP, subject to due reconciliation process.
6.2 Currency of Payment	All payments shall be made in Indian Rupees

6.3 Terms of Payments	<p>The payments in respect of the Services shall be made as follows:</p> <p>(a) The SP shall submit invoice for payment when the payment is due as per agreed terms on 'Calendar month basis'. The payment shall be released as per the work-related milestones achieved".</p> <p>(b) The invoices submitted by the SP and the respective SLAs</p>
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6. PAYMENTS TO THE SUPPLIER

6.1 Payment for Services	<p>a. CEO shall notify the rate applicable for one unit of Security Hologram for PVC EPIC based on the price discovery proposal submitted by the bidder on this Bids. Notified unit rates shall include the material cost, Manufacturing cost, Supply cost and all or any other charges incidental to the delivery services as per the scope of work of the supplier for one hologram.</p> <p>b. The amount payable shall be finalized after taking into account the Penalties, SLAs, Dues and Exemptions, if any applicable.</p> <p>c. The payment due will be calculated on actual Supply of Security holograms, for invoice duration, duly certified by PSP.</p> <p>d. The Purchaser shall make the payment within 45 days of receiving the invoice from the SP, subject to due reconciliation process.</p>
6.2 Currency of Payment	All payments shall be made in Indian Rupees
6.3 Terms of Payments	<p>The payments in respect of the Services shall be made as follows:</p> <p>(a) The SP shall submit invoice for payment when the payment is due as per agreed terms on 'Calendar month basis'. The payment shall be released as per the work-related milestones achieved".</p> <p>(b) The invoices submitted by the SP and the respective SLAs to be imposed thereon, if any, will be processed and verified by CEOs/or any of its agencies, so authorized by it from time to time.</p> <p>(c) All payments under this Contract shall be made to the accounts of the SP specified in the SC.</p> <p>(d) In the event of any wrong payment to SP, the difference shall be adjusted in the subsequent payments.</p> <p>(e) In case of early termination of the contract, the payment shall be made to the SP as mentioned here with:</p> <p>i) Assessment should be made about work done from the previous payment period, for which the payment is made or to be made till the date of the termination.</p> <p>ii) The SP shall provide the details of the output/services Performed during this period with supporting documents. Based on such details, the payment shall be calculated based on the rate as specified</p>

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7. GOOD FAITH

7.1 Good Faith	The Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.
7.2 Operation of the Contract	The Parties recognize that it is impractical in this Contract to provide for every contingency which may arise during the life of the Contract, and the Parties hereby agree that it is their intention that this Contract shall operate fairly as between them, and without detriment to the interest of either of them, and that, if during the term of this Contract either Party believes that this Contract is operating unfairly, the Parties will use their best efforts to agree on such action as may be necessary to remove the cause or causes of such unfairness, but failure to agree on any action pursuant to this Clause shall not give rise to a dispute, subject to arbitration in accordance with the relevant Clause as per the rule as amended from time to time, to be decided by a sole arbitrator. The authority to appoint the arbitrator shall be the CEO.

8. SETTLEMENT OF DISPUTES

8.1 Amicable Settlement	Performance of the contract is governed by the terms & conditions of the contract. In case of dispute arises between the parties regarding any matter under the contract, either Party of the contract may send a written Notice of Dispute to the other party. The Party receiving the Notice of Dispute will consider the Notice and respond to it in writing within 30 days after receipt. If that party fails to respond within 30 days, or the dispute cannot be amicably settled within 60 days following the response of that party, relevant clause under Arbitration and Conciliation (Amendment) Act, 2015 shall become applicable.
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9. LIQUIDATED DAMAGES

9.1 Limitation	(j) The SP is liable to the Purchaser for payment of penalty as specified in the SLA.
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10. ADHERENCE TO RULES & REGULATIONS

10.1 Adherence to Safety Procedures, Rules, Regulations & Restrictions	<p>The SP shall comply with the provisions of the contract/terms and conditions of RFP.</p> <ul style="list-style-type: none">(a) The SP shall also comply with provisions of all laws including labour laws, rules, regulations and notifications issued there under from time to time.(b) All safety and labour laws enforced by statutory agencies and by Purchaser shall be applicable in the performance of this Contract and the SP shall abide by these laws.(c) Access to the data centre/data processing sites and Purchaser's locations shall be restricted to only essential personnel belonging to the SP who are genuinely required for execution of work or for carrying out management/maintenance who have been explicitly authorized by the Purchaser. The SP shall maintain a log of all activities carried out by each of its personnel.(d) The SP shall take all measures necessary or proper to protect the personnel and facilities and shall observe all reasonable safety rules and instructions. The SP shall adhere to all security requirement/regulations of the Purchaser during the execution of the work.(e) The SP shall take all measures to ensure compliance with all applicable laws and shall ensure that the Personnel are aware of consequences of non compliance or violation of laws including Information Technology Act, 2000 (and amendments thereof).(f) The SP shall report as soon as possible any evidence, which may indicate or is likely to lead to an abnormal or dangerous situation and shall take all necessary emergency control steps to avoid such abnormal situations.(g) The SP shall at all times indemnify and keep indemnified the Purchaser for any situation arising out of this clause while providing its services under the Project.
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11. LIMITATION OF LIABILITY

11.1 Limitation of Liability	<p>Except in case of gross negligence or wilful misconduct:</p> <p>(a) Neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser; and</p> <p>(b) The aggregate liability of the Supplier to the Purchaser whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract Price provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the Supplier to indemnify the Purchaser with respect to patent infringement or any third party claims.</p> <p>(c) The Purchaser shall not be liable to the Supplier in case of any loss or profits or additional costs incurred etc. subsequent to termination of contract as per relevant clause of this contract.</p>
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12. MISCELLANEOUS PROVISIONS

12.1 Miscellaneous Provisions	<p>(i) Any failure or delay on part of any Party to exercise right or power under this Contract shall not operate as waiver thereof.</p> <p>(ii) The Supplier shall notify the Purchaser of any material change in their status, in particular, where such change would impact on performance of obligations under this Contract.</p> <p>(iii) The Supplier shall at all times indemnify and keep indemnified the Purchaser against all claims/damages etc. for any infringement of any Intellectual Property Rights (IPR) while providing its services under this Contract.</p> <p>(iv) The Supplier shall at all times indemnify and keep indemnified the Purchaser against any claims in respect of any damages or compensation payable in consequences of any accident or injury sustained or suffered by its employees or</p>
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	<p>agents or by any other third Party resulting from or by any action, omission or operation conducted by or on behalf of the Supplier</p> <p>(v) The Supplier shall at all times indemnify and keep indemnified the Purchaser against any and all claims by Employees, agent(s), employed engaged or otherwise working for the Supplier, in respect of wages, salaries, remuneration, compensation or the like.</p> <p>(vi) All claims regarding indemnity shall survive the termination or expiry of the Contract.</p> <p>(vii) All materials provided to the Purchaser by bidder are subject to Country and UT public disclosure laws such as RTI etc.</p> <p>(viii) The Supplier shall not make or permit to be made public announcement or media release about any aspect of the Contract or any activity related to CEO without a written Consent from the Purchaser.</p>
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PART-II : SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract (SC) shall supplement the General Conditions of Contract (GC). Whenever there is a conflict, the provisions herein shall prevail over those in the GC.

Number of GC Clause	Amendments of, and upplements to, Clauses in the General Conditions of Contract
A.	<p>The addresses are:</p> <p>Chief Electoral Officer, Uttarakhand, 04, Subhash Road, Secretariat Compound, 1st Floor, Vishwakarma Bhawan, Dehradun-PIN Code- 248001 E-mail: election09@gmail.com Supplier: Attention: E-mail -</p> <hr style="width: 50%; margin: 0 auto;"/> <p>Authorized entities to enter contract for EPIC hologram provider on behalf of CEO, Uttarakhand who is purchaser/procurement entity.</p>
B.	The Services shall be carried out and supplied at the site/s as agreed to and approved by the CEO.
C.	<p>The Authorized Representatives are: For CEO:</p> <p style="text-align: center;">1. 2.</p> <p>For the Supplier:</p>
D.	The effective date of the Contract: Date of Signing of the contract by both parties which is 15 days from Notification of award
E.	The date for the commencement of Services: Within 30 days from the signing of the contract between the Purchaser and the Supplier.
F.	The tenure of the contract shall be: 60 months
G.	<p>The risks and the coverage shall be as follows:</p> <p>(a) Third Party motor vehicle liability insurance in respect of motor vehicles operated in India by the Supplier or its Personnel, with a minimum coverage as per Motor Vehides Act 1988;</p> <p>(b) Third Party liability insurance, with a minimum coverage of the value of the contract</p>

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	<p>(c) Professional liability insurance, with a minimum coverage of the value of the contract</p> <p>(d) Purchaser's liability and workers' compensation insurance in respect of the Personnel of the Supplier and in accordance with the relevant provisions of the Applicable Law, as well as, with respect to such Personnel, any such life, health, accident, travel or other insurance as may be appropriate; and</p> <p>(e) Insurance against loss of or damage to (i) equipment purchased in whole or in part with funds provided under this Contract, (ii) the Supplier's property used in the performance of the Services, and (iii) any outputs prepared by the Supplier in the performance of the Services.</p>
H.	The amount shall be in Indian Rupees (INR)
I.	<p>General terms and conditions of Payment</p> <p>1) All undisputed and eligible payments shall be made by the Purchaser in favour of the SP.</p> <p>2) The release of payments will be Performance (output) based, where the payments are made for measured deliverables and outputs.</p> <p>3) SP shall obtain sign-off for each milestone completed from the CEO office and raise invoice against the same to CEO office, Uttarakhand</p> <p>4) Eligible Payments against invoice submitted (accompanied with all requisite documents) shall be released within 45 days of submission of invoice and subject to reconciliation.</p> <p>5) Power to withhold: Notwithstanding anything contained in the payment schedule, if in the opinion of the Purchaser/CEO, any work done or supply made or service rendered by SP is deficient in any manner in comparison to the prescribed standards, Purchaser/CEO shall be at liberty to withhold a reasonable portion of the payments due to the SP, till such work/ supply/ service is made conforming to the prescribed standards. These powers to withhold payments shall be without prejudice to any other power/ right of the purchaser/CEO office under this contract.</p> <p>6) All payments under this Contract shall be made to the account of the SP with (Bank & A/c No.):</p>
J.	The Arbitration proceedings shall take place in Uttarakhand and cost of Arbitrator / Arbitration to be borne by parties themselves.

SECTION-V

ANNEXURES AND APPENDICES

ANNEXURES:

- I. Financial Bid Covering Letter
- II. Financial Bid Form
- III. Standard Contract Form
- IV. List of Documents to be submitted
- V. PRE-BID QUERIES' FORMAT

APPENDICES:

- A. Form of Performance Bank Guarantee
- B. Form of Bank Guarantee for EMD C. Non-Disclosure Agreement

Financial Bid Covering Letter

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Financial Bid Covering Letter
(To be submitted on the Letter head of the applicant)

To
 Chief Electoral Officer
 Office of the Chief Electoral Officer, Uttarakhand,-
 04, Subhash Road, Secretariat Compound,
 Vishwakarma Bhawan, 1st Floor, Dehradun -248001

Ref: Request for Proposal (RFP) Notification No. dated

Dear Sir,

1. Having examined the RFP document, we, the undersigned, herewith submit our response to your RFP Notified vide dated..... for CEO, Uttarakhand, in full conformity with the said RFP document.
2. We, the undersigned, offer to provide services to CEO in accordance with your RFP.
3. We have read the provisions of the RFP document, confirm our acceptance for the same and we are hereby submitting our Financial Bid.
4. We agree to abide by this RFP, consisting of this letter, financial bid and all requisite supporting documents, for a period of 180 days from the closing date fixed for submission of bid as stipulated in the RFP document.
5. We hereby declare that we have not been charged with any fraudulent activities by any Central/State/UT Government.
6. We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in bribery.
7. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely Uttarakhand Procurement Rule 2017 and its amendments.
8. We understand that CEO is not bound to accept any bid received in response to this RFP.
9. In case we are engaged by CEO for executing the services, we shall provide any assistance/cooperation required by ECI/CEOs/auditing agencies appointed by it for performing auditing and inspection functions. We understand that our non-cooperation for the same shall be grounds for termination of service.
10. In case we are engaged as a Supplier, we agree to abide by all the terms & conditions of the Contract that will be issued by CEO, Uttarakhand.
11. The financial bid includes the cost of Manufacturing and Supply of holograms (as per specifications mentioned in the Bds.) including incidental cost/ other expenses, cost of providing additional services and performing all functions as per the 'Scope of Work' and 'SLAs' defined in this RFP.
12. Our Correspondence details with regard to this RFP are :

No.	Information	Details
1.	Name of the Contact Person	
2.	Address of the Contact Person	

3.	Name, designation and contact address of the person to whom all references shall be made regarding this RFP	
4.	Telephone number of the Contact Person	
5.	Mobile number of the Contact Person	
6.	Fax number of the Contact Person	
7.	Email ID of the Contact Person	
8.	Corporate website URL	

Yours sincerely,

Signature of Authorized Signatory (In full as well as initials): Name:
 and Title of Signatory: Name of firm:
 Address:

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**BoQ
Financial Bid Form**

Reference: BID/RFP document Dated

1. Financial Bid for the total per unit cost for the services required by the CEO, Uttarakhand is given in Table below. All taxes GST, Service tax, duties, fees, levies etc has also been quoted separately as per the format provided.

Item	Item Description	Total Unit Cost(in Rs) up to two decimal places (exclusive of all taxes) Unit cost	Taxes (in %)	Total unit cost (Inclusive of taxes) Up to two decimal places
(A)	(B)	(C)	(D)	(E)
1	Manufacture and Supply of Security Holograms (as per specifications mentioned in RFP) including incidental cost/ other expenses			

L1, L2, L3 so on will be decided on the basis of information furnished in column 'C'

Signature of Authorized Signatory _____ :

Name and Title of Signatory _____ :

Name of Firm _____ :

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**Standard Contract Form
Contract for EPIC card Hologram**

This Manufacturing and Supply of Security Hologram Agreement is made at Name of the State/UT on this day 2022

BETWEEN

Chief Electoral Officer of Chief Electoral Officer (CEO), Uttarakhand, having office at Office of the Chief Electoral Officer, Uttarakhand,- 04, Subhash Road, Secretariat Compound, Vishwakarma Bhawan, 1st Floor, Dehradun -248001 who is procuring entity or purchaser, the Purchaser/CEO which expression shall unless repugnant to the context thereof include his successors, heirs, representatives, administrators;

AND

..... having its registered office at..... (hereinafter called "the Supplier") which expression shall unless repugnant to the context thereof include his successors, heirs, assigns, of the OTHER PART.

Purchaser and Supplier are collectively referred to as the "Parties" or individually referred to as a "Party" as the context may require.

WHEREAS, the CEO, Uttarakhand, the bid inviting agency had invited bids for certain Services, viz., "RFP for EPIC HOLOGRAM PROVIDER" vide their bid document number dated

AND WHEREAS, various applications were received pursuant to the said bid.

AND WHEREAS, the bid inviting agency has accepted the said Bid by the Supplier for the supply of those Services as per the following rates exclusive of all statutory taxes (hereinafter "the Contract Price").

AND WHEREAS, vide a Letter of Intent dated, the Purchaser agreed to place order for 'EPIC HOLOGRAM PROVIDER' as per the rates given below:

(Handwritten signatures and initials)

Item	Unit Rate in INR (in figures)	Unit Rate in INR (in words)
EPIC Hologram Manufacturing and Supply		
<ul style="list-style-type: none"> • Manufacture and supply of holograms (as per specifications mentioned in RFP) including incidental cost/ other expenses 		

And in pursuance of having accepted the said bid, the Parties have agreed to enter into this Agreement. The Parties understand that all the conditions of the RFP, its amendments and clarifications issued, including those on allocation of volume, will be binding on both the parties.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

- In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the RFP.
- The following documents (collectively referred to as "Contract Documents") shall be deemed to form and be read and construed as part of this Agreement, viz.:

- a) RFP for EPIC HOLOGRAM PROVIDER
- b) Performance Security Bank Guarantee Bond
- c) Acceptance letter of the bidder dated
- d) Duly signed notification of Award dated
- e) Amendments and clarifications issued

- The following Appendices: [Note: If any of these Appendices are not used, the words

"Not Used" should be inserted below next to the title of the Appendix.]:

- a) Form of Performance Bank Guarantee Bond
- b) Form of Bank Guarantee for EMD

- The mutual rights and obligations of the Purchaser and the Supplier shall be as set forth in the Contract, in particular:

- a) the Supplier shall carry out the Services in accordance with the provisions of the Contract; and

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- b) the supplier shall receive payment in accordance with the provisions of the Contract.
- The total estimated quantity of Volume Allocation of EPIC HOLOGRAM PROVIDER as per the RFP is crore (..... Crore). However the supplier understands that the quantity for supplier may differ from the estimated quality.
 - The Supplier has already submitted a Contract Performance Guarantee amounting to Rs/- (Rupees in words) which would be valid for 90 days beyond the one year of period of contract.
 - The services shall be carried out at the site/premises at..... India as agreed by the Parties.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For/on behalf of Chief Electoral Officer, Uttarakhand.

[Authorized Representative]

For/ on behalf of [name of Supplier]

M/s

[Name & position]

Authorized Representative]

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List of Documents
Submitted

Date : Bid No.:

To

Chief Electoral Officer
Office of the Chief Electoral Officer, Uttarakhand-
04, Subhash Road, Secretariat Compound,
Vishwakarma Bhawan, 1st Floor, Dehradun -248001

We, the undersigned, declare that:

The following documents listed herein have been submitted –

Sr. No.	Document Type	Fulfilling Clause No.	Page No. (Attached in the document)	Remarks

(Signature) Authorized Signatory

Name:

Designation:

..... Office Seat

Place:

..... Date:

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PRE-BID QUERIES' FORMAT (to be filled by the bidder)

Name _____ of _____ the _____ Company/Firm: _____

Name of Person(s) Representing the Company/ Firm:

Name of Person	Designation	Email-ID(s)	Tel. Nos. (Mo.)& Fax Nos.

Company/Firm Contacts:

Contact Person(s)	Correspondence Address	Email-ID(s)	Tel. Nos. (Mo.)& Fax Nos.

Query(ies) / Clarification(s) Sought:

S.No.	Bid Page No.	Bid No.	Clause	Existing Details	Clause	Query/ Clarification sought	Suggestion/

Note:- The Chief Electoral Officer, Uttarakhand will schedule a pre-bid meeting through Google meet as per the detail & schedule mentioned in the BID-Document. Bidders can submit their pre-bid queries on prescribed format annexure-1 as per schedule & procedure mentioned in the BID document. LINK of Google Meet is as following:-

Video call link: <https://meet.google.com/sud-ctxy-uuh>

1. Queries must be strictly submitted only in the above prescribed format (.XLS/ .XLSX/ .DOC/ .DOCX) in virus-free file. Queries not submitted in the prescribed format will not be considered/ responded at all by the Procurement Entity Chief Electoral Officer, Uttarakhand.
2. Prospective bidder may, in writing, seek clarifications from the procuring entity in respect of the bidding document. Such clarifications/queries shall be emailed to election09@gmail.com only.
3. The Bidders can submit their queries on or before the scheduled last date of pre-bid meeting. Queries can be emailed to election09@gmail.com with a subject line of selection of " ". "PBQ for Production and supply of Holograms for PVC EPICs".

FORM OF PERFORMANCE SECURITY BANK GUARANTEE

(To be Stamped in accordance with Stamp Act)

The non-judicial stamp paper, should be in the name of issuing Bank

Ref..... Bank Guarantee No.....

Date.....

To

Chief Electoral Officer
Office of the Chief Electoral Officer, Uttarakhand,
04, Subhash Road, Secretariat Compound,
Vishwakarma Bhawan, 1st Floor, Dehradun -248001

Dear Sirs,

1. In consideration of the Chief Electoral Officer, Uttarakhand, Election Department, Govt. of Uttarakhand, (hereinafter referred to as the, bid inviting agency and purchaser" which expression shall unless repugnant to the context or meaning thereof include its successors, administrators and assigns) having awarded to M/s..... with its Registered/Head office at (Hereinafter referred to as the "Supplier" which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assigns), a Contract by issue of Notification of award No Dated and the same having been acknowledged by the Supplier, resulting in a Contract, bearing No..... Dated.....valued at.....for..... (Scope of Contract) and the Supplier having agreed to provide a Contract Performance Guarantee for the faithful performance of the entire Contract not exceeding Rs (In words & figures).
2. We.....(Name & Address of Bank Branch) having its Head office at (hereinafter referred to as the "Bank", which expression shall, unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assigns) do hereby guarantee and undertake to pay the amounts due and payable under this guarantee without any demur, reservation, context, recourse or protest and/or without any reference to the Supplier merely on a demand from the Purchaser stating that the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by the Purchaser by reason of breach by the said Supplier(s) of any of the terms or conditions contained in the said Agreement or by reason of the Supplier(s)" failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive and binding not withstanding any difference between the Purchaser and the Supplier or any dispute pending before any Court, Tribunal, Arbitrator or any other authority. We agree that the guarantee herein contained shall be irrevocable and shall continue to be enforceable till the Purchaser discharges this guarantee.
3. The Purchaser shall have the fullest liberty without affecting in any way the liability of the Bank under this guarantee, from time to time to extent the time for performance of the Contract by the Supplier. The Purchaser shall have

Handwritten initials: BG

Handwritten signature: [Signature]

Handwritten mark: [Mark]

the fullest liberty, without affecting this guarantee, to postpone from time to time the exercise of any powers vested in them or of any right which they might have against the Supplier, and to exercise the same at any time in any manner, and either to enforce or to forbear to enforce any covenants, contained or implied, in the Contract between the Purchaser and the Supplier or any other course or remedy or security available to the Purchaser. The Bank shall not be released of its obligations under these presents by any exercise by the Purchaser of its liberty with reference to the matters aforesaid or any of them or by reason of any other act of omission or commission on the part of the Purchaser or any other indulgences shown by the Purchaser or by any other matter or thing whatsoever which under law would, but for this provision have the effect of relieving the Bank.

4. The Bank also agrees that the Bid Inviting Agency/Purchaser at its option shall be entitled to enforce this Guarantee against the Bank as a principal debtor, in the first instance without proceeding against the Supplier and not withstanding any security or other guarantee the Purchaser may have in relation to the Supplier's liabilities.
5. This guarantee will not be discharged due to the change in the constitution of the Bank or the Supplier(s)/Service Provider(s).
6. Notwithstanding anything contained here in above:
 - a. Our liability under this guarantee is restricted to Rs (In words & figures),
 - b. This Bank Guarantee will be valid upto ; and
 - c. We are liable to pay the guarantee amount or any part thereof under this Bank Guarantee only upon service of a written claim or demand by you on or before

In witness whereof the Bank, through its authorised officer, has set its hand and stamp on this.....day of.....2022 at.....

WITNESS

.....
.....

(Signature)
(Signature)

.....
.....

(Name)
(Name)

.....
.....

(Official Address)
with Bank Stamp)

(Designation

Attorney as per Power of Attorney No Dated

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BANK GUARANTEE FOR EMD

(To be Stamped in accordance with Stamp Act)

The non-judicial stamp paper should be in the name of issuing Bank

Ref..... Bank Guarantee No.....

Date.....

To

Chief Electoral Officer
Office of the Chief Electoral Officer, Uttarakhand-
04, Subhash Road, Secretariat Compound,
Vishwakarma Bhawan, 1st Floor, Dehradun -248001

Dear Sir,

1. In accordance with Invitation to Bid under your Specification No..... M/s having its Registered/Head Office at (hereinafter called the „Bidder“) wish to participate in the said Bid or and you, as a special favour have agreed to accept an irrevocable and unconditional Bank Guarantee for an amount of..... valid upto on behalf of Bidder in lieu of the Bid deposit required to be made by the Bidder, as a condition precedent for participation in the said Bid.
2. We, the Bank at (local address) having our Head office at Guarantee and undertake to pay immediately on demand by Chief Electoral Officer, Uttarakhand, the amount of (in words & figures) without any reservation, protest, demur and recourse. Any such demand made by said „Owner“ shall be conclusive and binding onus irrespective of any dispute or difference raised by the Bidder.
3. This guarantee will not be discharged due to the change in the constitution of the Bank or the Supplier(s)/Service Provider(s).
4. Notwithstanding anything contained here in above:
 - a. Our liability under this guarantee is restricted to Rs (In words & figures).
 - b. This Bank Guarantee will be valid upto ; and
 - c. We are liable to pay the guarantee amount or any part thereof under this Bank Guarantee only upon service of a written claim or demand by you on or before In witness whereof the Bank, through its authorised officer, has set its hand and stamp on this.....day of.....2022.....at.....

WITNESS

.....
.....
(Signature)

.....
.....
(Signature)

.....
.....
(Name)

.....
.....
(Name)

.....
.....
(Official Address)
Stamp)

.....
.....
(Designation with Bank

Attorney as per Power of Attorney No Dated

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NON-DISCLOSURE AGREEMENT

This Non-Disclosure Agreement ("Agreement") is executed on day of 2022 ("Effective Date"), by and between:

Chief Electoral Officer (CEO), Uttarakhand (hereinafter referred to as the "Authority" which expression shall, unless repugnant to the context and meaning include its successors, administrators and assigns) of the ONE PART;

AND

..... a Company duly registered under the Companies Act 1956 / 2013, through its authorized representative [Name] holding the designation [Designation], having its registered office at [address], (hereinafter referred to as the "Bidder" which expression shall, unless repugnant to the context and meaning, include its successors, administrators, executors, attorneys, agents and assigns) of the OTHER PART.

WHEREAS:

- A. The Bidder is desirous of bidding for Bid No..... covering "RFP FOR SELECTION OF EPIC HOLOGRAM PROVIDER+" (hereinafter called the said 'RFP') issued by the Authority.
- B. The Bidder is aware and confirms that the Authority's business/ operations, information, Application/software, hardware, business data, architecture schematics, designs, storage media and other information / documents made available by the Authority in the RFP documents during the bidding process and thereafter, or otherwise (confidential information for short) is privileged and strictly confidential and/or proprietary to the Authority.

NOW THEREFORE,

In consideration of disclosure of confidential information, and in order to ensure the Authority's grant to the Bidder of specific access to Authority's confidential

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information, property, information systems, network, databases and other data, the Bidder agrees to all of the following conditions.

It is hereby agreed as under:

1. The confidential information to be disclosed by the Authority shall include without limitation, any and all information in written, representational, electronic, verbal or other form, whether or not expressly marked as "Confidential", relating directly or indirectly to inventions, processes, products, methodologies, algorithms, risk matrices, thresholds, parameters, reports, data, models, deliverables, work products, specifications, architecture, project information, money laundering typologies, related computer programs, systems, trend analysis, risk plans, strategies, operating techniques, source codes, object codes, "know how", drawings, designs, patents, copyright, trademarks, trade secrets, unpublished records and information communicated or obtained through meetings, documents, correspondence or inspection of tangible items, facilities or inspection at any site to which access is permitted by the Authority.
2. The Bidder agrees to hold in trust any Confidential Information received by the Bidder, as part of the Tendering process or otherwise, and the Bidder shall maintain strict confidentiality in respect of such Confidential Information, and in no event the degree of confidentiality shall be less than the Bidder uses to protect its own confidential and proprietary information.
3. The Bidder agrees to indemnify the Authority against any and all losses, damages, claims, or expenses incurred or suffered by the Authority as a result of the Bidder's breach of this Agreement.
4. Notwithstanding the foregoing, the Bidder acknowledges that the nature of activities to be performed as part of the Tendering process or thereafter may require the Bidder's personnel to be present on premises of the Authority or may require the Bidder's personnel to have access to software, hardware, computer networks, databases, documents and storage media of the Authority while on or off premises of the Authority.
5. The Bidder shall establish and maintain appropriate security measures to provide for the safe custody of the Confidential Information and to prevent unauthorized access to it.

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6. The Bidder agrees that upon termination/expiry of this Agreement or at any time during its term, at the request of the Authority, the Bidder shall promptly deliver to the Authority the Confidential Information and copies thereof in its possession or under its direct or indirect control, and shall destroy all memoranda, notes and other writings prepared by the Bidder or its Affiliates or directors, officers, employees or advisors based on the Confidential Information and promptly certify such destruction.
7. In the event that the Bidder hereto becomes legally compelled to disclose any Confidential Information, the Bidder shall notify the Authority within 24 hours and render best effort assistance to the Authority to enable the Authority to prevent or minimize to the extent possible, such disclosure. Bidder shall not disclose to a third party any Confidential Information or the contents of this RFP without the prior written consent of the Authority.
8. The Bidder understands and acknowledges that any disclosure or misappropriation of any of the Confidential Information in violation of this Agreement may cause the Authority irreparable damage, the amount of which may be difficult to ascertain and, therefore, agrees that the Authority shall have the right to apply to a court of competent jurisdiction for an order restraining any such further disclosure or misappropriation and for such other relief as the Authority shall deem appropriate. Such right of the Authority shall be in addition to Remedies otherwise available to the Authority at law or in equity

For and on behalf of:

For Authority for Bidder
(Authorised Signatory Office Seal)

(Authorised Signatory Office Seal)

Name:
Designation:
Date:
Place:

Name:
Designation:
Date:
Place:

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