

कार्यालय मुख्य निर्वाचन अधिकारी, उत्तराखण्ड।

विश्वकर्मा भवन, प्रथम तल, सचिवालय परिसर, 04-सुभाष रोड़ देहरादून।

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संख्या- 164 /XXV- 25 / 2023

दिनांक:

देहरादून 13 जनवरी, 2024

**Corrigendum for Webcasting Tender**

**ADDENDUM AND MINUTES OF PRE- BID ON TO PROVIDE SERVICES OF WEB CASTING (AUDIO, VIDEO, RECORD, VIEWING AND OTHER SERVICES) ON THE POLL DAY FOR LOK SABHA ELECTION 2024 AT POLLING STATIONS ACROSS THE STATE OF UTTARAKHAND - ZONE I TO ZONE-V**

**Reference Tender No. 22/XXV-25/2023 Dated 2<sup>nd</sup> January, 2024**

The following firms representative participated in Pre-Bid Meeting held on 10<sup>th</sup> January 2024 at the Office of Chief Electoral Officer Uttarakhand for the Tender to provide Services of Web Casting (Audio, Video, Record, Viewing and Other Services) on the Poll Day for Lok Sabha election 2024 at Polling Stations across the State of Uttarakhand - Zone I to Zone-V (upstreaming services and other services including Web camera, / Technical personnel and all resources as per scope of work)

| Sr No | Name of the Firm                  | Name of representative |
|-------|-----------------------------------|------------------------|
| 1     | Elegance                          | Mr. Surjeet Singh      |
| 2     | SS Software Outsourcing Services  | Mr. Manas              |
| 3     | SS Software Outsourcing Services  | Prof Arun Kumar Tyagi  |
| 4     | Indradhanush                      | Mr. Tarun Bhagoliwal   |
| 5     | Gujrat Infotech (through E-Mail)- | Mr. Amit Ghandhi       |

**The following officers / tender committee members from Office of Chief Electoral Officer ,Uttarakhand were present during the Pre Bid meeting of aforesaid assignment / tender**

|   |   |  |
|---|---|--|
| 1 | Additional Chief Electoral Officer, Uttarakhand | Office of Chief Electoral Officer, Uttarakhand |
| 2 | Finance Controller                              | Office of Chief Electoral Officer, Uttarakhand |
| 3 | Assistant Chief Electoral Officer, Uttarakhand  | Office of Chief Electoral Officer, Uttarakhand |
| 4 | Section Officer                                 | Office of Chief Electoral Officer, Uttarakhand |
| 5 | Section Officer                                 | Office of Chief Electoral Officer, Uttarakhand |

1.The following addendum are made to the bid document, as per the written queries of Interested Bidders.

2. **Part -A is the Addendum to the Bid Document.** - Part-A (Addendum) table Column No.3 lays down the existing clause in bid document which is being amended and henceforth to be read as per the amended clause in Column No.4 in Part-A table. Column 04 represents either the amended clause or additional Clause.

Part B is the reply to the queries submitted either in written or mail by the interested bidders, in case of addendum the addendum no is stated, the interested bidders shall refer the addendum.



**3. There is no change in last date and time for bid submission. The last date and time for Both Online Submission on Uttarakhand E-Procurement Portal and Physical Submission at Office of CEO, Uttarakhand remains same as published in Bid Document and NIB.**

**PART-A**

**ADDENDUM PRE- BID ON TO PROVIDE SERVICES OF WEB CASTING (AUDIO, VIDEO, RECORD, VIEWING AND OTHER SERVICES) ON THE POLL DAY FOR LOK SABHA ELECTION 2024 AT POLLING STATIONS ACROSS THE STATE OF UTTARAKHAND – ZONE I TO ZONE-V**

| Sr No   | Section and Page No in RFP document                                   | Existing Clause  | Amended Clause   |
|---|---|--|--|
| (1)   | (2)   | (3)  | (4)  |
| <b>A Section V-Scope of work and Schedule of requirements</b> |   |  |  |
| 1   | Task-1<br>Hosting of Web Based Streaming Software Point-9(k)<br>Pg-36 | The Application shall be loaded from the Browser and the operator shall only have the capability to Start and Stop the Recording. (The operator is a person provided by the bidder, who will use and operate the recording system and online application at the polling station).        | The Application shall be loaded from the Browser and the operator shall only have the capability to Start and Stop the Recording. ( <b><u>Operator is a person provided by the office of District Election Officer / Client who will use and operate the recording system and online application at the polling station.</u></b> )   |
| 2   | Task-1<br>Hosting of Web Based Streaming Software Point-23<br>Pg-37   | Uploading of the videos shall be carried out by the manpower posted by the bidder at each identified place, using webcam/HD camera and connectivity of either 5G/4G/3G/broadband, WiMax, DSPT etc., based on local availability.   | Uploading of the videos shall be carried out by the manpower posted by the office of <b><u>District Election Officer at each identified place</u></b> , using webcam/HD camera and connectivity of either 5G/4G/3G/broadband, WiMax, DSPT etc., based on local availability. ( <b><u>(b) The bidder must train all the manpower provided by DEO to be posted at each identified Polling Station with proper training on the usage of Web streaming Software, using the camera and the internet connectivity on the day of polling and during trial runs.</u></b> ) |
| 3   | Task-1<br>Hosting of Web Based Streaming Software Point-24<br>Pg-37   | After completion of poll proceedings, the technical manpower appointed by the Vendor has to remove the SD card from the camera and safely handover the same in a sealed cover to the Presiding Officer. The Zonal Officer has to deposit the SD cards in the reception center and stored | <b><u>At the end of each event, the web streamed data along with required report shall be handed over to the client (CEO Office and Nodal Officer at district) within 04 days in a hard disk for later retrieval and usage as necessary</u></b>  |
| 4   | II-Schedule of Deliverables Point-6                                   | The bidder after completion of the recording activities, all data to be arranged on the Hard disks and handover to the nodal officer, on   | The bidder after completion of the recording activities, all data to be arranged on the Hard disks and handover to the nodal officer, <b><u>within 04 days after each event (Polling) is completed.</u></b> After  |

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|  | Page-42  | the day itself (polling) is completed. After handing over the data, the bidder shall not retain any data in their computers or in any form with them. Any deviation in this regard, the bidder shall be held responsible and liable for punishment as per law. The HDD shall be provided by the bidder at his own cost.   | handing over the data, the bidder shall not retain any data in their computers or in any form with them. Any deviation in this regard, the bidder shall be held responsible and liable for punishment as per law. The HDD shall be provided by the bidder at his own cost.  |             |            |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
|--|--|---|---|-------------|------------|-----------|-----------|--------|--------|--------|---------|---------|-------------|---------------|-------------|---------------|-------------|-------------|---------------|---------------|---------------|-------------|--|--|--|--|--|---|---|--|--|--|--|--|--------------|----------|----------|------------|-----------|-----------|---------------------|----|----|----|-----|-----|------------------------------------|----|------|----|------|----|---|----|------|------|------|----|
| 5  | V-Rights and Obligation of the Service Provider (New Clause)   |   | (13) The specifications of IP based Web camera and the guidelines for webcasting are issued by Election Commission of India. In case of any change in specification or guidelines by ECI before Lok Sabha Elections-2024. The successful bidder shall comply the guidelines and specification as laid in any such new guidelines/instructions<br>The new guidelines /directions/instructions shall be Suo-motto become the part of contract |             |            |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| <b>B Section-IV -Qualification criteria for tenderer / bidder for the purpose of quoting in this tender- Eligibility Criteria &amp; Mandatory Conditions</b> |  |   |   |             |            |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| 6  | Qualification Criteria for Tenderer / Bidder for the Purpose of quoting in this Tender Bidder experience in webcasting Pg-30 | <p>The bidder must have successfully executed during the last FIVE years Projects of following Price (as on the date of bid submission), at least any one of the following.</p> <table border="1"> <thead> <tr> <th>One Zone</th> <th>Two Zone</th> <th>Three Zone</th> <th>Four Zone</th> <th>Five Zone</th> </tr> </thead> <tbody> <tr> <td>25 Lac</td> <td>50 Lac</td> <td>75 Lac</td> <td>100 Lac</td> <td>125 Lac</td> </tr> <tr> <td>15 Lac each</td> <td>27.5 Lac each</td> <td>40 Lac each</td> <td>52.5 Lac each</td> <td>65 Lac each</td> </tr> <tr> <td>10 Lac each</td> <td>17.5 Lac each</td> <td>27.5 Lac each</td> <td>37.5 Lac each</td> <td>45 Lac each</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>Project comprising of carrying out multiple location live web streaming (Web based audio &amp; video streaming multiple locations) for Govt. Department/PSUs/ from Govt. agencies/Govt. Aided agencies, Universities/Autonomous Bodies Local Bodies<br/>Governments/PSUs/Universities/Agencies/Bodies include Both Center and State Governments</p> | One Zone  | Two Zone    | Three Zone | Four Zone | Five Zone | 25 Lac | 50 Lac | 75 Lac | 100 Lac | 125 Lac | 15 Lac each | 27.5 Lac each | 40 Lac each | 52.5 Lac each | 65 Lac each | 10 Lac each | 17.5 Lac each | 27.5 Lac each | 37.5 Lac each | 45 Lac each |  |  |  |  |  | <p>The bidder must have successfully executed during the last FIVE years Projects of following Price (as on the date of bid submission) in relation to number of Order value, at least any one of the following.</p> <table border="1"> <thead> <tr> <th colspan="6"><b>Bidders since number of zones applied Vis-à-vis value of Project on number of order basis (Amt. in Lacs)</b></th> </tr> <tr> <th>No of Orders</th> <th>One Zone</th> <th>Two Zone</th> <th>Three Zone</th> <th>Four Zone</th> <th>Five Zone</th> </tr> </thead> <tbody> <tr> <td>Amt of Single Order</td> <td>25</td> <td>50</td> <td>75</td> <td>100</td> <td>125</td> </tr> <tr> <td>Amt of Two Orders each of at least</td> <td>15</td> <td>27.5</td> <td>40</td> <td>52.5</td> <td>65</td> </tr> <tr> <td>Amt of Three Orders each value at least</td> <td>10</td> <td>17.5</td> <td>27.5</td> <td>37.5</td> <td>45</td> </tr> </tbody> </table> <p>In case of applying for one zone single order of INR 25 Lac, applying for one zone with two orders of INR 15 each, Applying for one zone with three order of INR 10 each<br/>Similarly In case of applying for two zone, single order of 50 Lac, two order INR 27.5 Lac each, three order of INR 17.5 Lac each.</p> | <b>Bidders since number of zones applied Vis-à-vis value of Project on number of order basis (Amt. in Lacs)</b> |  |  |  |  |  | No of Orders | One Zone | Two Zone | Three Zone | Four Zone | Five Zone | Amt of Single Order | 25 | 50 | 75 | 100 | 125 | Amt of Two Orders each of at least | 15 | 27.5 | 40 | 52.5 | 65 | Amt of Three Orders each value at least | 10 | 17.5 | 27.5 | 37.5 | 45 |
| One Zone   | Two Zone   | Three Zone  | Four Zone   | Five Zone   |            |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| 25 Lac   | 50 Lac   | 75 Lac  | 100 Lac   | 125 Lac     |            |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| 15 Lac each  | 27.5 Lac each  | 40 Lac each   | 52.5 Lac each   | 65 Lac each |            |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| 10 Lac each  | 17.5 Lac each  | 27.5 Lac each   | 37.5 Lac each   | 45 Lac each |            |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
|  |  |   |   |             |            |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| <b>Bidders since number of zones applied Vis-à-vis value of Project on number of order basis (Amt. in Lacs)</b>  |  |   |   |             |            |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| No of Orders   | One Zone   | Two Zone  | Three Zone  | Four Zone   | Five Zone  |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| Amt of Single Order  | 25   | 50  | 75  | 100         | 125        |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| Amt of Two Orders each of at least   | 15   | 27.5  | 40  | 52.5        | 65         |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |
| Amt of Three Orders each value at least  | 10   | 17.5  | 27.5  | 37.5        | 45         |           |           |        |        |        |         |         |             |               |             |               |             |             |               |               |               |             |  |  |  |  |  |   |   |  |  |  |  |  |              |          |          |            |           |           |                     |    |    |    |     |     |                                    |    |      |    |      |    |   |    |      |      |      |    |

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|---------------------------------|--|--|---|
|                                 |  |  | <p>Henceforth based on number of zones applied and order capacity of bidder shall provide documents as specified</p> <p>Project comprising of carrying out multiple location live web streaming (Web based audio &amp; video streaming multiple locations) for Govt. Department/PSUs/ from Govt. agencies/Govt. Aided agencies, Universities/Autonomous Bodies Local Bodies Governments/PSUs/Universities/Agencies/Bodies include Both Center and State Governments</p>   |
| <b>C Section VI - Agreement</b> |  |  |   |
| 7                               | Part-III General Terms and Condition of Tender & Contract Point-4 Pg-100   | Joint Venture, Consortium or Association: Joint Venture, Consortium or Association is not allowed to bid | <p><b>4. (a) Joint Venture, Consortium or Association: Joint Venture, Consortium or Association is allowed to bid</b></p> <p>(b) In the case of a Joint Venture, Consortium or Association: - (i) all parties to the Joint Venture, Consortium or Association shall sign the Bid and they shall be jointly and severally liable; and (ii) a Joint Venture, Consortium or Association shall nominate a representative who shall have the authority to conduct all business for and on behalf of any or all the parties of the Joint Venture, Consortium or Association during the Bidding process. In the event the Bid of Joint Venture, Consortium or Association is accepted, they shall form a registered Joint Venture, Consortium or Association (iii) If the bidder is a joint venture, or consortium, all the parties shall be jointly and severally liable to the client for the fulfillment of the provisions of the Contract. The composition or the constitution of the joint venture or, consortium, shall not be altered without the prior consent of the client</p> |
| 8                               | Part-III General Terms and Condition of Tender & Contract Point-12 Recoveries from Selected Bidder Pg-102 (New Clause) |  | 12(d) in case the contractor fails to comply with the order immediately even at a short notice, the Chief Electoral Officer, Uttarakhand will be at a liberty to have the supplies made from other participating and technically qualified bidder at L1 rates or otherwise from other parties and the additional expenditure incurred, if any, on this account shall be recovered from the defaulting contractor. Therefore, all liabilities (in full or part) arising out of non-compliance of the order after acceptance of the terms and conditions shall be of the contractor(s).   |

| <b>D Section-III-Detail of complete Bid Process</b> |  |  |  |
|---|--|--|--|
| 9   | 5-Format and singing of bid Part-B Eligibility Document (New Clause) |  | <b>New document for Joint Venture/Consortium/Association</b><br>10- A letter of formal intent to enter into an agreement or an existing agreement in the form of a Joint Venture, Consortium or Association  |
| 10  | Point-8 Bid Security (New Clause)                                    |  | (m) The Bid Security of a Joint Venture, Consortium or Association must be in the name of the Joint Venture, Consortium or Association that submits the Bid. If the Joint Venture, Consortium or Association has not been legally constituted at the time of Bidding, the Bid Security shall be submitted in the names of all future partners as named in the letter of intent mentioned in Format and singing of bids Part-B Eligibility Document [Documents Establishing the Eligibility of the Bidder]. |
|   |  |  |  |

## **PART-B**

**MINUTES AND REPLY OF QUERIES SUBMITTED BY INTERESTED BIDDERS EITHER TROUGH MAIL OR IN WRITING PROVIDE SERVICES OF WEB CASTING (AUDIO, VIDEO, RECORD, VIEWING AND OTHER SERVICES) ON THE POLL DAY FOR LOK SABHA ELECTION 2024 AT POLLING STATIONS ACROSS THE STATE OF UTTARAKHAND - ZONE I TO ZONE-V**

| SI No | Bid Page No | Bid Clause No           | Existing Clause Details   | Query/Suggestion/Clarification sought   | Reply to Queries   |
|-------|-------------|-------------------------|---|---|--|
| 1     | 4           | Performance Security    | The Successful Bidder shall be required to submit Performance Security of 10% of the work order   | We request you to provide exemption for local MSME vendor or minimal 2% for the local MSME vendor   | No Changes   |
| 2     | 30          | Qualification Criteria  | The bidder must have successfully executed during the last five years project of following price. | Request you to clarify the table given in the tender document.  | Refer addendum No 6  |
| 3     | 47          | Service Level Agreement | 100% Server, Network & Power Uptime SLA:<br>100% Server, Network & Power Uptime SLA:              | What is the meaning of deduction from total cost - In recent election department has changed this clause for as respective polling booth because we are quoting price per polling booth and which is applicable for | SLA have been mentioned as per the Guidelines of Election Commission of India. The formula for tabulation is also provided for each SLA. |



|   |     |                  |  |   |   |
|---|-----|------------------|--|---|---|
|   |     |                  |  | respective polling booth only   | Deduction from total cost means the Contract Price of the successful bidder<br>In case of any of the issues as mentioned in Service Level Agreement the penalty shall be deducted on the total contract price, not based on Polling Station unit cost |
| 4 | 48  | Buffer & Failure | The buffer should not happen in the streaming at the ECI, CEO, DEO and ROs office. Vendor will develop a dashboard for reporting the buffer and failure. | What is the meaning of deduction from total cost - In recent election department has changed this clause for as respective polling booth because we are quoting price per polling booth and which is applicable for respective polling booth only   | Same has been answered above  |
| 5 | 59  | Manpower         | No of operator for polling stations  | Do we need to provide manpower for each polling booth or only training need to provide - please clarify the same so we understand the cost for the manpower   | Refer addendum no 1 and no 2 and Addendum No.3 and 04 also  |
| 6 | 61  | LED TV           | LED TV with 15 mtr long cable  | As per ECI guideline the software should capable enough to run on web browser without any plugins then all the DEO and CEO offices has existing laptops/desktop available then what is the need of extra expense for the same - Request you to kindly remove LED TV requirement as many states has already removed the same | No Changes  |
| 7 | 100 | Consortium       | Joint Ventures or consortium   | Please clarify consortium allowed or not - because page no.2 contains the same clause consortium allowed  | Refer to the add addendum no 7 and inclusion of clauses in addendum no.9 and addendum no.10   |
| 8 |     | H/W and S/W      | Camera and software should be from same OEM for the purpose of better integration  | Many States has asked the same thing for the easy operation and single platforms for smooth monitoring and integrity  | Refer to Section V (Scope of work) Sub-heading (IV - Preparation before polls) point 3. 'The  |

|   |            |                                  |                         |   |   |
|---|------------|----------------------------------|-------------------------|---|---|
|   |            |                                  | and quality of services |   | <p><i>entire above requirement should be integrated and be made applicable as one complete solution.</i></p> <p>The statement implies Camera and Software can be proposed from same OEM for the purpose of better integration and quality of services. But the OEM requirement is preferable not mandatory.</p> <p>The Successful bidder shall have to carry out the activity as per the Scope of work, Contract signed, and any guidelines issued by ECI with the best solution, technologies, and results to be attained by the successful bidder</p> |
| 9 | LOCAL MSME | MSME Benefit for Local UK People |                         | Request you to provide Local MSME benefit because other state vendors any how using the local UK manpower for executing the work then why government cannot emphasize on local vendor and allocate the work while having the experience of similar work in UK | No Changes  |

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**Chief Electoral Officer  
Uttarakhand.**

